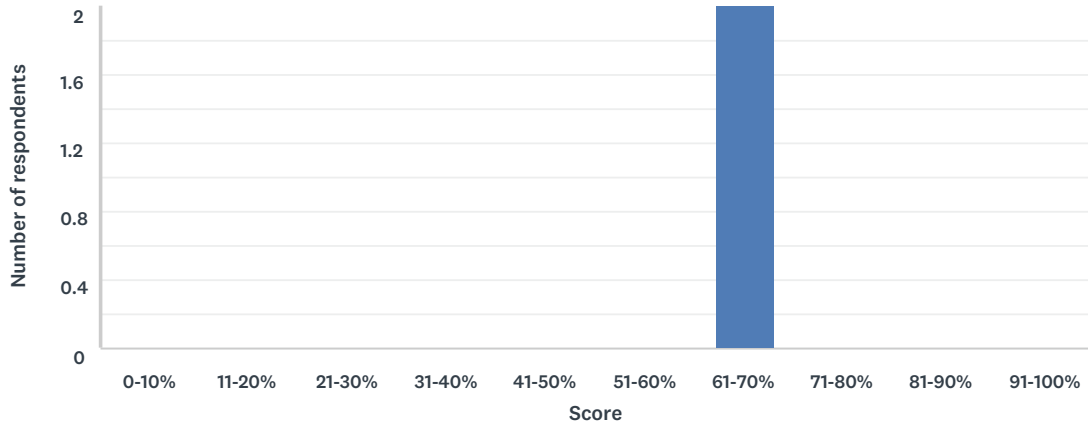


# SNHPC Age-Friendly Library Assessment

## Quiz Summary

AVERAGE SCORE  
68% • 28/41 PTS



### STATISTICS

Lowest Score	Median	Highest Score
66%	68%	71%

Mean: 68%

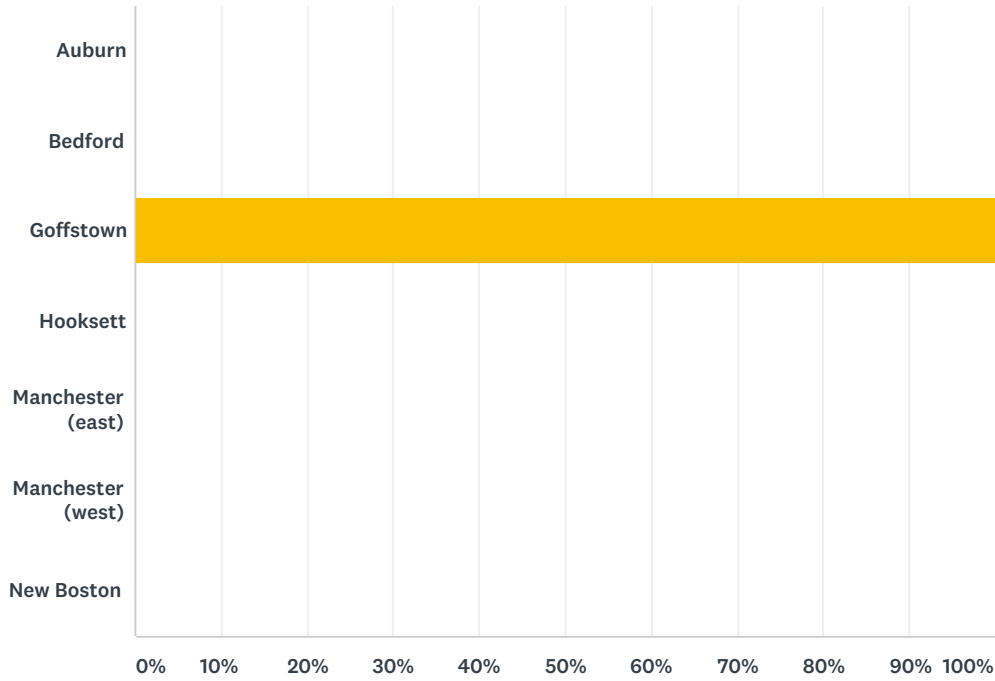
Standard Deviation: 3%

### Question Ranking

QUESTIONS (4)	DIFFICULTY	AVERAGE SCORE
<b>Q7</b> What programs does your library offer that might attract seniors?	1	60%
<b>Q4</b> Which of the following amenities does the library provide? (Please check all that apply)	2	62%
<b>Q3</b> Which of the following accessible features does the library provide? (Please check all that apply)	3	65%
<b>Q6</b> Regarding technological systems/ devices, check all that apply:	4	94%

## Q1 Where is the library located?

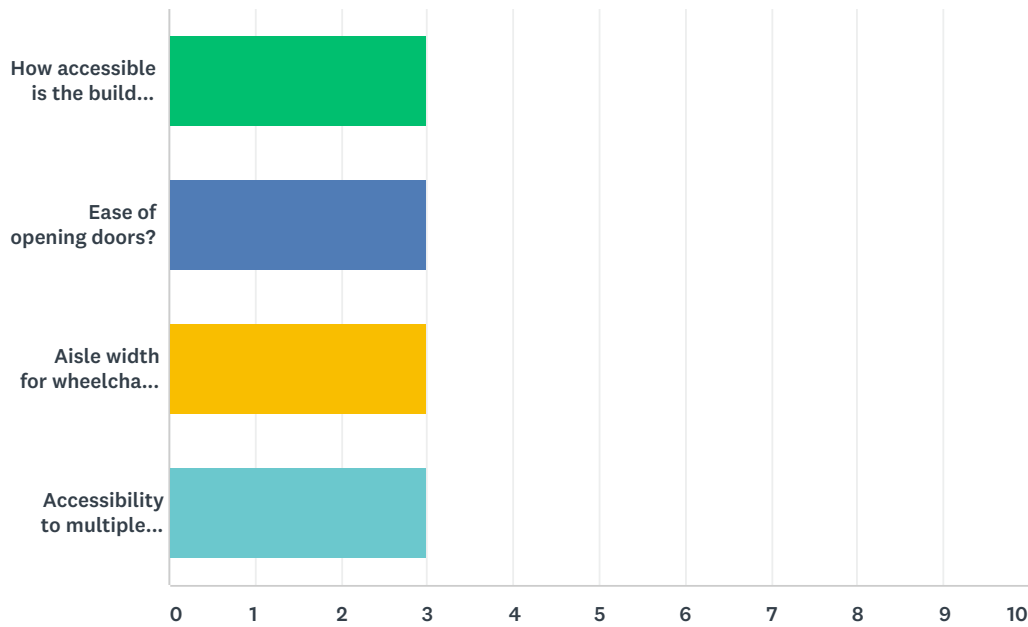
Answered: 2 Skipped: 0



ANSWER CHOICES	RESPONSES
Auburn	0.00% 0
Bedford	0.00% 0
Goffstown	100.00% 2
Hooksett	0.00% 0
Manchester (east)	0.00% 0
Manchester (west)	0.00% 0
New Boston	0.00% 0
<b>TOTAL</b>	<b>2</b>

## Q2 Please rate the library's accessibility on the following:

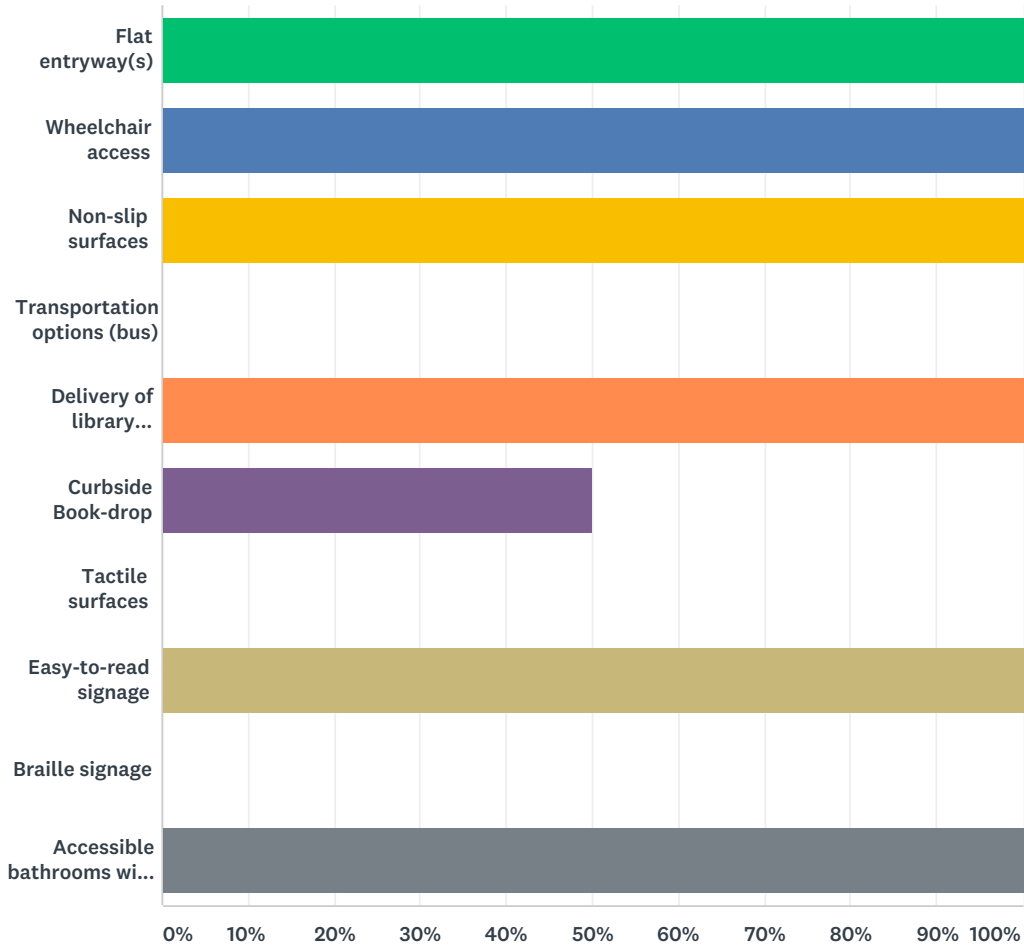
Answered: 2 Skipped: 0



	VERY ACCESSIBLE	SOMEWHAT ACCESSIBLE	NOT ACCESSIBLE	TOTAL	WEIGHTED AVERAGE
How accessible is the building from nearest parking to front door?	100.00% 2	0.00% 0	0.00% 0	2	3.00
Ease of opening doors?	100.00% 2	0.00% 0	0.00% 0	2	3.00
Aisle width for wheelchairs or strollers	100.00% 2	0.00% 0	0.00% 0	2	3.00
Accessibility to multiple building levels	100.00% 2	0.00% 0	0.00% 0	2	3.00

### Q3 Which of the following accessible features does the library provide? (Please check all that apply)

Answered: 2 Skipped: 0



#### QUIZ STATISTICS

Percent Correct 0%	Average Score 6.5/10.0 (65%)	Standard Deviation 0.71	Difficulty 3/4
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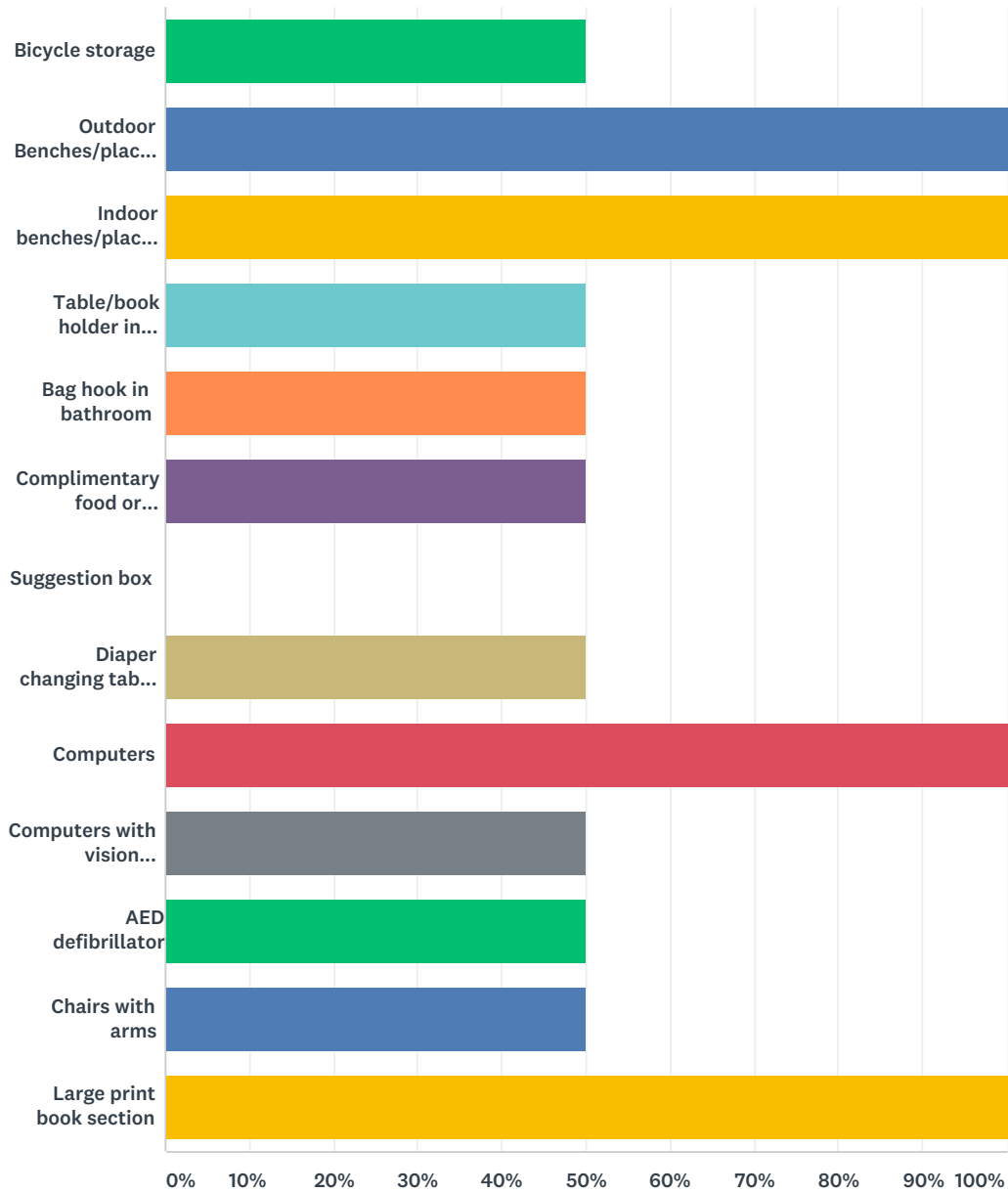
ANSWER CHOICES	SCORE	RESPONSES
✓ Flat entryway(s)	1/10	100.00% 2
✓ Wheelchair access	1/10	100.00% 2
✓ Non-slip surfaces	1/10	100.00% 2
✓ Transportation options (bus)	1/10	0.00% 0
✓ Delivery of library materials to homebound patrons	1/10	100.00% 2
✓ Curbside Book-drop	1/10	50.00% 1
✓ Tactile surfaces	1/10	0.00% 0
✓ Easy-to-read signage	1/10	100.00% 2

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✓ Braille signage	1/10	0.00%	0
✓ Accessible bathrooms with support bars	1/10	100.00%	2
<b>Total Respondents: 2</b>			

### Q4 Which of the following amenities does the library provide? (Please check all that apply)

Answered: 2 Skipped: 0



#### QUIZ STATISTICS

Percent Correct 0%	Average Score 8.0/13.0 (62%)	Standard Deviation 2.83	Difficulty 2/4
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#### ANSWER CHOICES

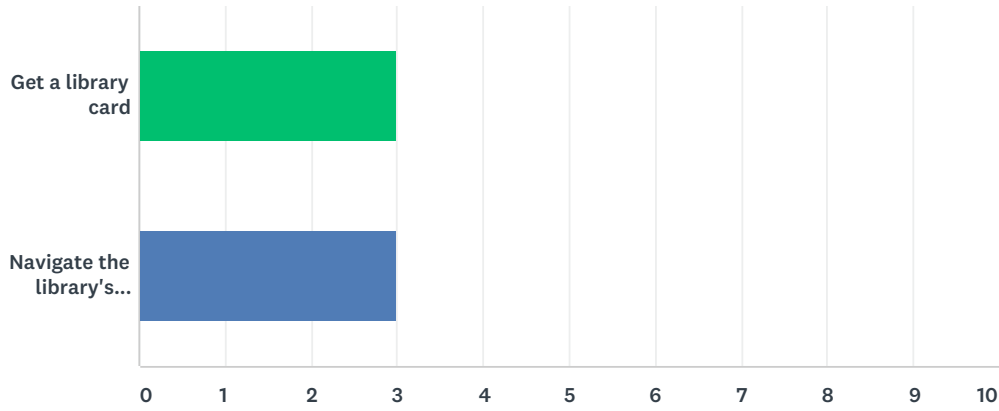
ANSWER CHOICES	SCORE	RESPONSES	
✓ Bicycle storage	1/13	50.00%	1
✓ Outdoor Benches/places to sit	1/13	100.00%	2
✓ Indoor benches/places to sit	1/13	100.00%	2

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✓ Table/book holder in bathroom	1/13	50.00%	1
✓ Bag hook in bathroom	1/13	50.00%	1
✓ Complimentary food or beverages	1/13	50.00%	1
✓ Suggestion box	1/13	0.00%	0
✓ Diaper changing table in men's/women's rooms	1/13	50.00%	1
✓ Computers	1/13	100.00%	2
✓ Computers with vision enhancement	1/13	50.00%	1
✓ AED defibrillator	1/13	50.00%	1
✓ Chairs with arms	1/13	50.00%	1
✓ Large print book section	1/13	100.00%	2
<b>Total Respondents: 2</b>			

### Q5 Please rate how easy it is to:

Answered: 2 Skipped: 0

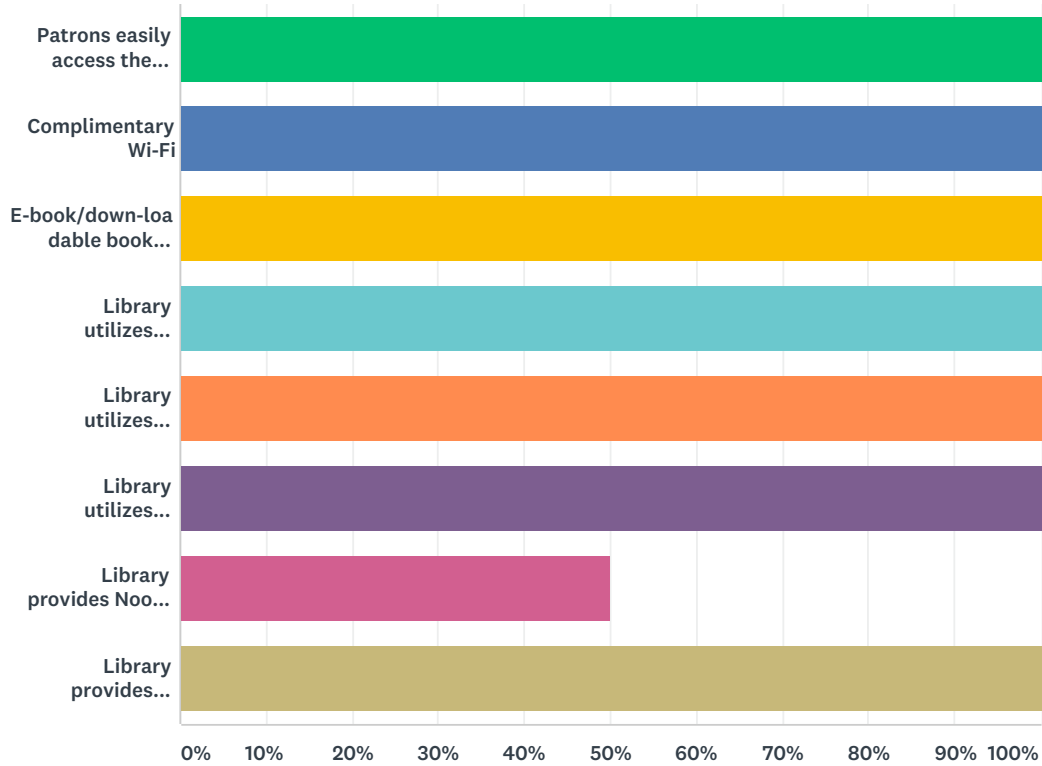


	VERY EASY	SOMEWHAT EASY	NOT EASY	TOTAL	WEIGHTED AVERAGE
Get a library card	100.00% 2	0.00% 0	0.00% 0	2	3.00
Navigate the library's website (ease of use)	100.00% 2	0.00% 0	0.00% 0	2	3.00



## Q6 Regarding technological systems/ devices, check all that apply:

Answered: 2 Skipped: 0



### QUIZ STATISTICS

Percent Correct 50%	Average Score 7.5/8.0 (94%)	Standard Deviation 0.71	Difficulty 4/4
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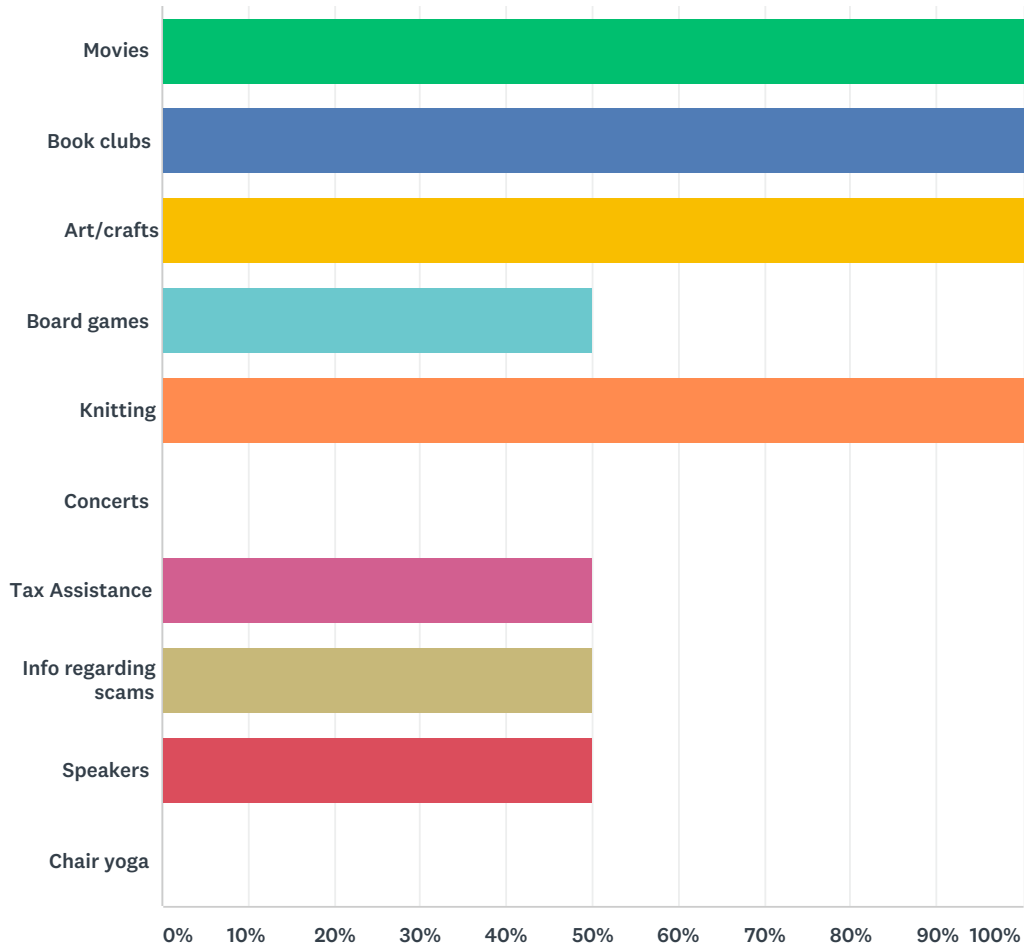
### ANSWER CHOICES

ANSWER CHOICES	SCORE	RESPONSES
✓ Patrons easily access the library website via smart phone.	1/8	100.00% 2
✓ Complimentary Wi-Fi	1/8	100.00% 2
✓ E-book/down-loadable book selection	1/8	100.00% 2
✓ Library utilizes Facebook	1/8	100.00% 2
✓ Library utilizes Twitter	1/8	100.00% 2
✓ Library utilizes Instagram	1/8	100.00% 2
✓ Library provides Nook, Kindle or other similar tablet style book system	1/8	50.00% 1
✓ Library provides technical assistance for patrons	1/8	100.00% 2

**Total Respondents: 2**

## Q7 What programs does your library offer that might attract seniors?

Answered: 2 Skipped: 0



### QUIZ STATISTICS

Percent Correct 0%	Average Score 6.0/10.0 (60%)	Standard Deviation 0.00	Difficulty 1/4
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ANSWER CHOICES	SCORE	RESPONSES	
✓ Movies	1/10	100.00%	2
✓ Book clubs	1/10	100.00%	2
✓ Art/crafts	1/10	100.00%	2
✓ Board games	1/10	50.00%	1
✓ Knitting	1/10	100.00%	2
✓ Concerts	1/10	0.00%	0
✓ Tax Assistance	1/10	50.00%	1
✓ Info regarding scams	1/10	50.00%	1
✓ Speakers	1/10	50.00%	1

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✓ Chair yoga	1/10	0.00%	0
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**Total Respondents: 2**

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

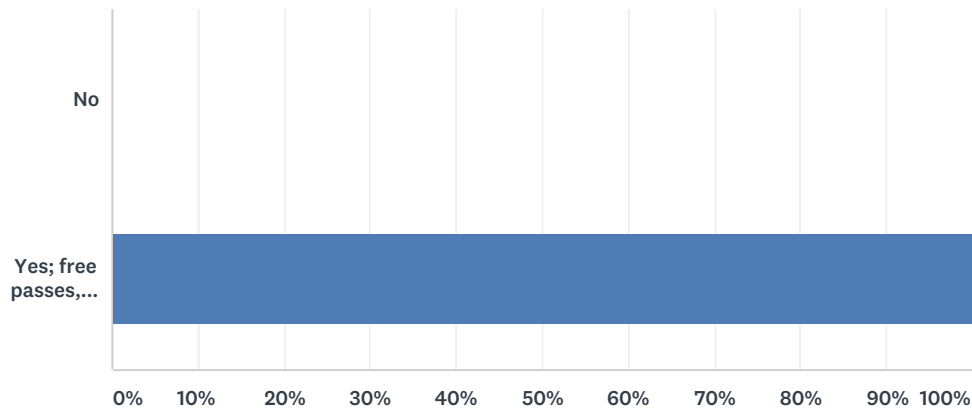
## Q8 Please list any programs your community offers that might attract millennials.

Answered: 2 Skipped: 0

#	RESPONSES	DATE
1	online language learning opportunities, community volunteer program, access to current event, genealogy, science & historical publications (card required), smartphone apps designed to allow user to download ebooks, movies and music from the library directly to device with library card (Hoopla, instaflix, Cloudlibrary)	11/8/2017 2:19 PM
2	loans of memberships and passes to museums, alzheimer group, parks and rec programs, fish and game discussions, Moore Center programs	5/23/2017 8:52 AM

### Q9 Does the library promote local, regional, state programs or activities and if so how?

Answered: 2 Skipped: 0

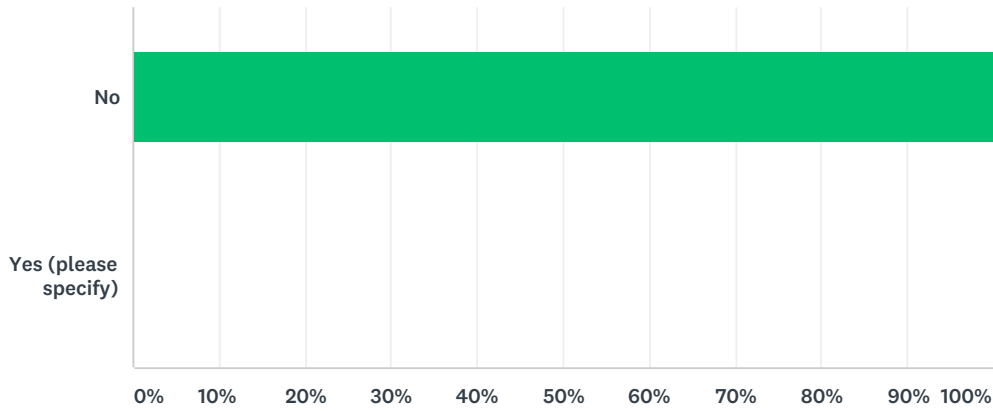


ANSWER CHOICES	RESPONSES
No	0.00% 0
Yes; free passes, brochures, links to web sites, partnering with other agencies, etc.	100.00% 2
<b>TOTAL</b>	<b>2</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	massive "community news" bulletin board at entrance to library	11/8/2017 2:19 PM

### Q10 Did you notice any safety concerns, such as chairs with wheels or other issues?

Answered: 2 Skipped: 0



ANSWER CHOICES	RESPONSES
No	100.00% 2
Yes (please specify)	0.00% 0
<b>TOTAL</b>	<b>2</b>

#	YES (PLEASE SPECIFY)	DATE
	There are no responses.	

## Q11 What other items are on loan at the library other than books, movies, CD's, nooks, magazines or other reading material?

Answered: 2 Skipped: 0

#	RESPONSES	DATE
1	One can rent a pair of headphones while at the library	11/8/2017 2:19 PM
2	telescopes and mini robot	5/23/2017 8:52 AM

## Q12 Do you have any recommendations for the library?

Answered: 1 Skipped: 1

#	RESPONSES	DATE
1	invite foster grandparents	5/23/2017 8:52 AM