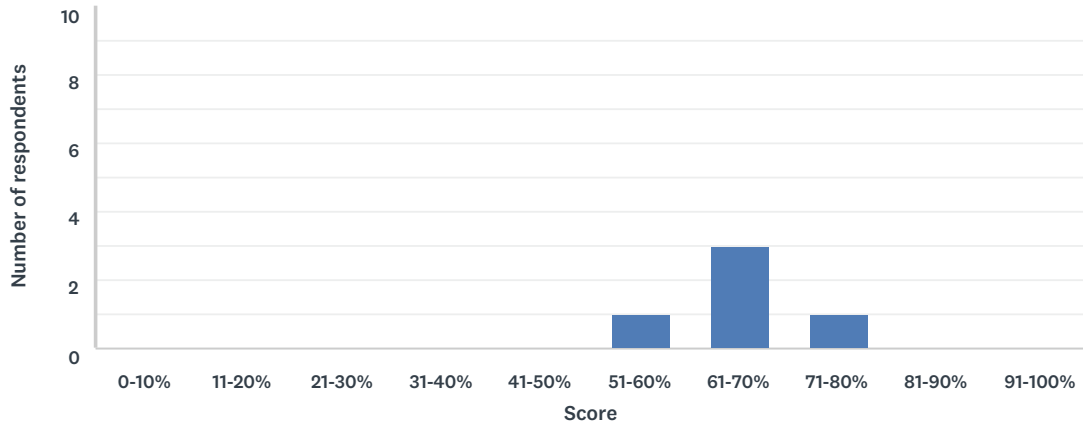


SNHPC Age-Friendly Library Assessment

Quiz Summary

AVERAGE SCORE
67% • 27/41 PTS



STATISTICS

Lowest Score	Median	Highest Score
61%	66%	76%

Mean: 67%

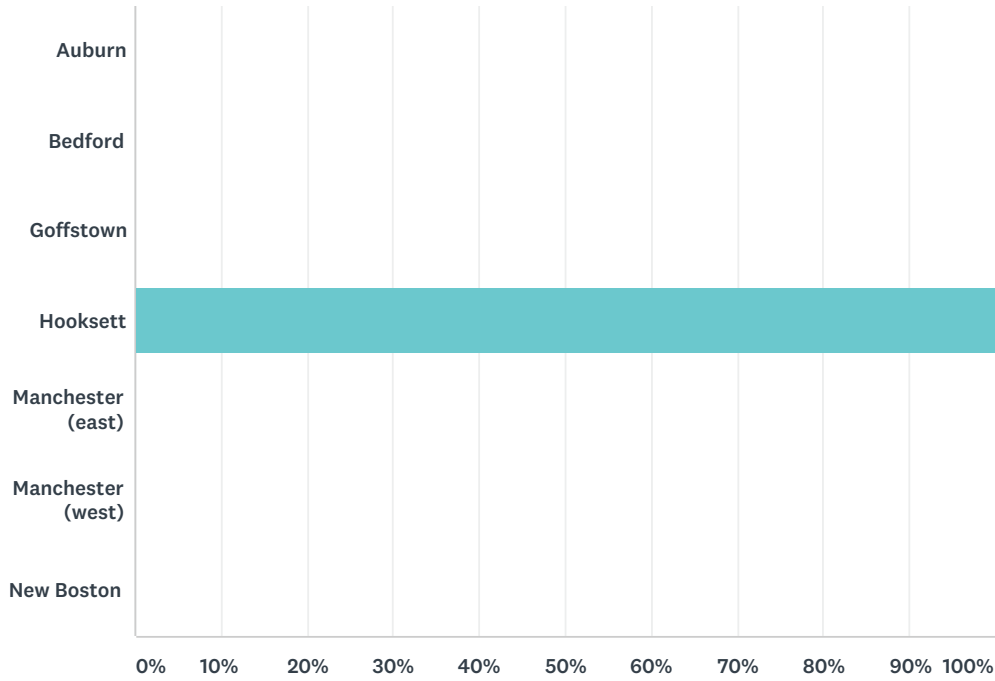
Standard Deviation: 6%

Question Ranking

QUESTIONS (4)	DIFFICULTY	AVERAGE SCORE
Q3 Which of the following accessible features does the library provide? (Please check all that apply)	1	56%
Q7 What programs does your library offer that might attract seniors?	2	62%
Q4 Which of the following amenities does the library provide? (Please check all that apply)	3	68%
Q6 Regarding technological systems/ devices, check all that apply:	4	85%

Q1 Where is the library located?

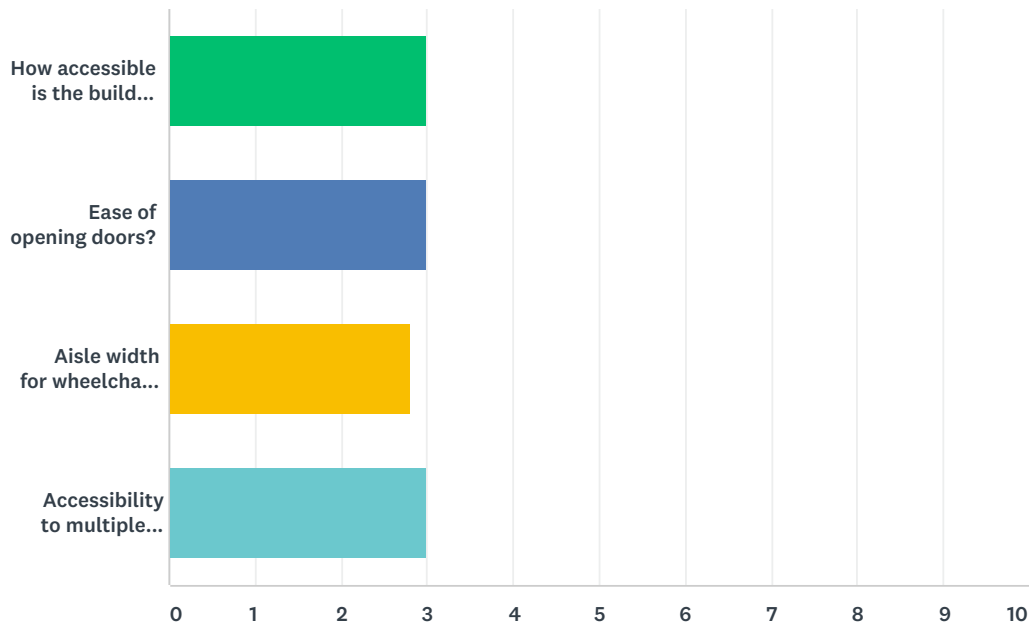
Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES	
Auburn	0.00%	0
Bedford	0.00%	0
Goffstown	0.00%	0
Hooksett	100.00%	5
Manchester (east)	0.00%	0
Manchester (west)	0.00%	0
New Boston	0.00%	0
TOTAL		5

Q2 Please rate the library's accessibility on the following:

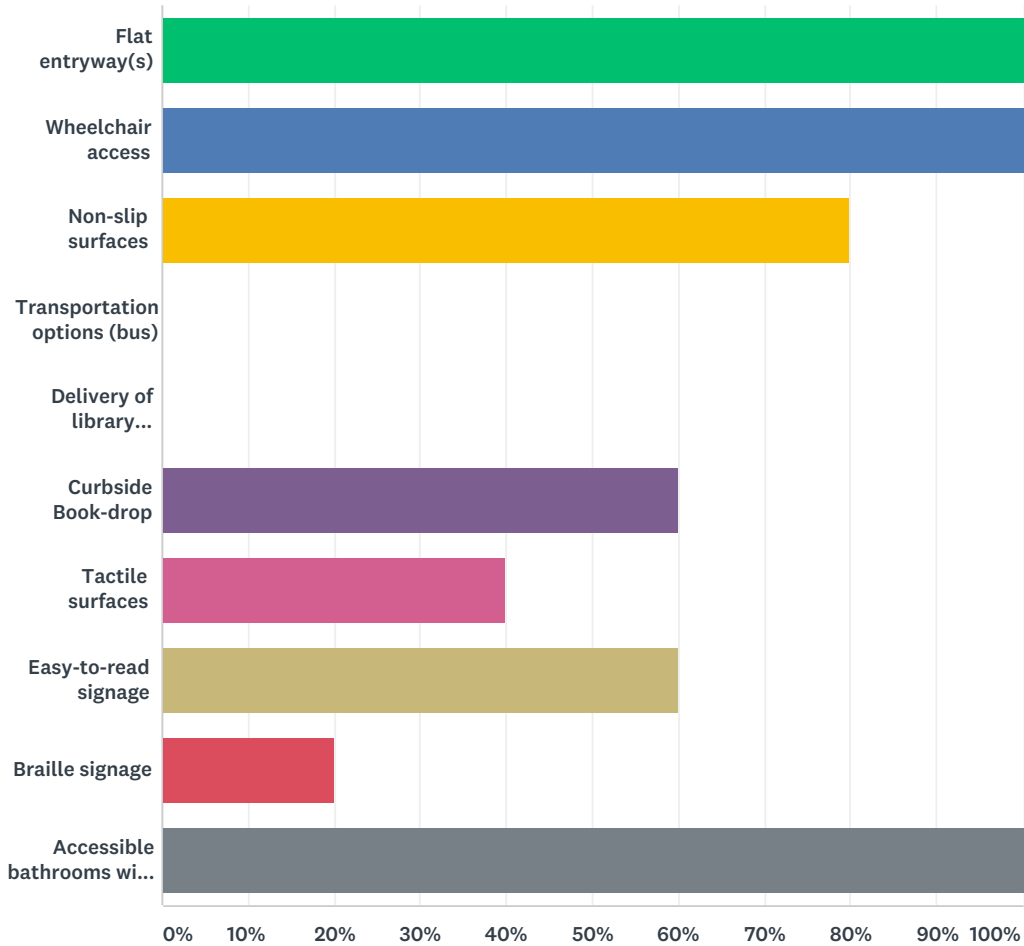
Answered: 5 Skipped: 0



	VERY ACCESSIBLE	SOMEWHAT ACCESSIBLE	NOT ACCESSIBLE	TOTAL	WEIGHTED AVERAGE
How accessible is the building from nearest parking to front door?	100.00% 5	0.00% 0	0.00% 0	5	3.00
Ease of opening doors?	100.00% 5	0.00% 0	0.00% 0	5	3.00
Aisle width for wheelchairs or strollers	80.00% 4	20.00% 1	0.00% 0	5	2.80
Accessibility to multiple building levels	100.00% 5	0.00% 0	0.00% 0	5	3.00

Q3 Which of the following accessible features does the library provide? (Please check all that apply)

Answered: 5 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 5.6/10.0 (56%)	Standard Deviation 0.89	Difficulty 1/4
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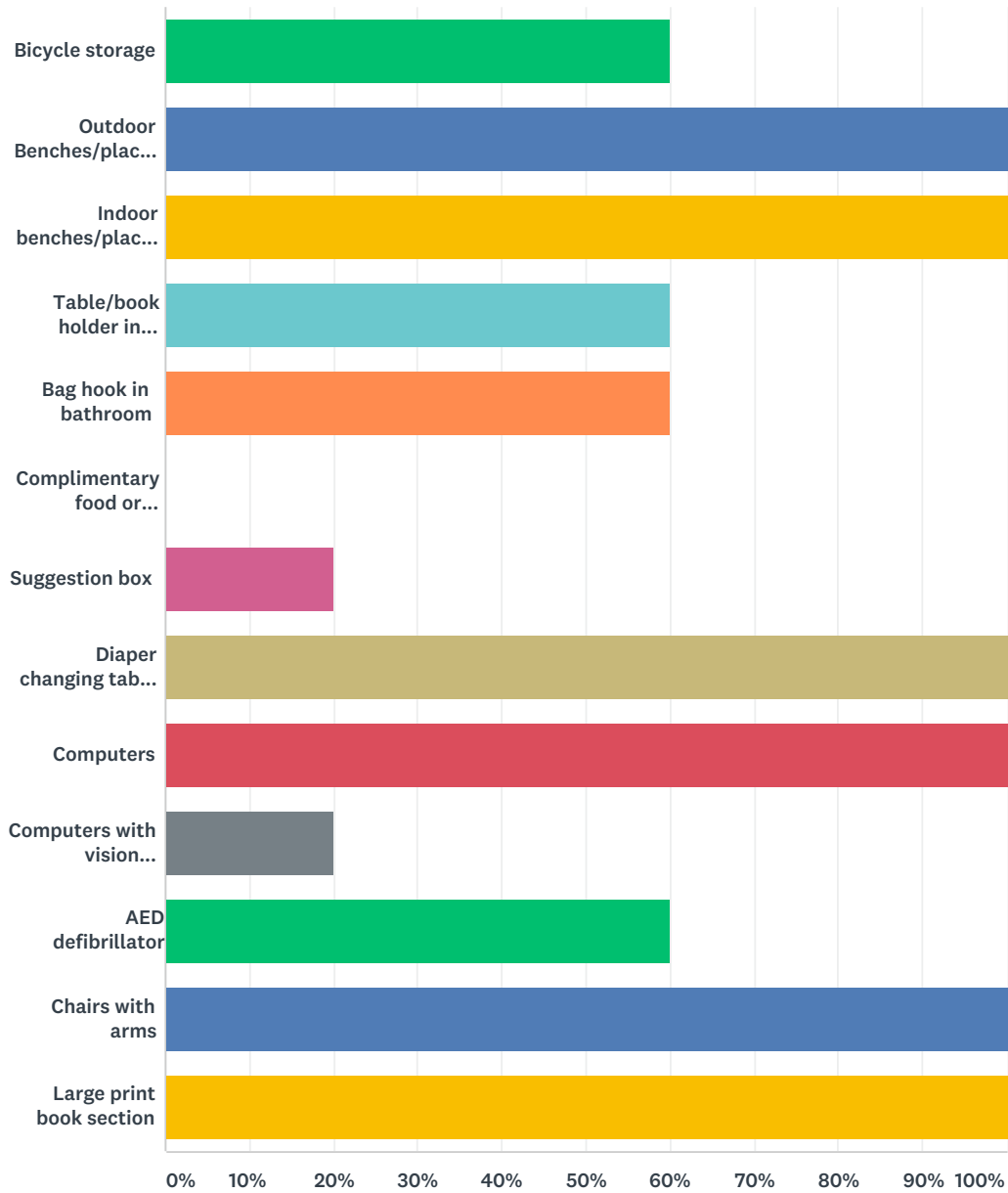
ANSWER CHOICES	SCORE	RESPONSES
✓ Flat entryway(s)	1/10	100.00% 5
✓ Wheelchair access	1/10	100.00% 5
✓ Non-slip surfaces	1/10	80.00% 4
✓ Transportation options (bus)	1/10	0.00% 0
✓ Delivery of library materials to homebound patrons	1/10	0.00% 0
✓ Curbside Book-drop	1/10	60.00% 3
✓ Tactile surfaces	1/10	40.00% 2
✓ Easy-to-read signage	1/10	60.00% 3

SNHPC Age-Friendly Library Assessment

✓ Braille signage	1/10	20.00%	1
✓ Accessible bathrooms with support bars	1/10	100.00%	5
Total Respondents: 5			

Q4 Which of the following amenities does the library provide? (Please check all that apply)

Answered: 5 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 8.8/13.0 (68%)	Standard Deviation 0.84	Difficulty 3/4
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ANSWER CHOICES

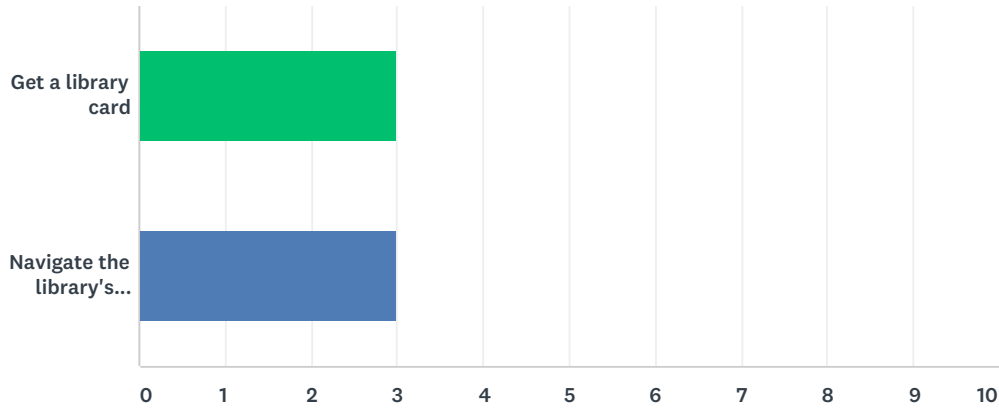
ANSWER CHOICES	SCORE	RESPONSES	
✓ Bicycle storage	1/13	60.00%	3
✓ Outdoor Benches/places to sit	1/13	100.00%	5
✓ Indoor benches/places to sit	1/13	100.00%	5

SNHPC Age-Friendly Library Assessment

✓ Table/book holder in bathroom	1/13	60.00%	3
✓ Bag hook in bathroom	1/13	60.00%	3
✓ Complimentary food or beverages	1/13	0.00%	0
✓ Suggestion box	1/13	20.00%	1
✓ Diaper changing table in men's/women's rooms	1/13	100.00%	5
✓ Computers	1/13	100.00%	5
✓ Computers with vision enhancement	1/13	20.00%	1
✓ AED defibrillator	1/13	60.00%	3
✓ Chairs with arms	1/13	100.00%	5
✓ Large print book section	1/13	100.00%	5
Total Respondents: 5			

Q5 Please rate how easy it is to:

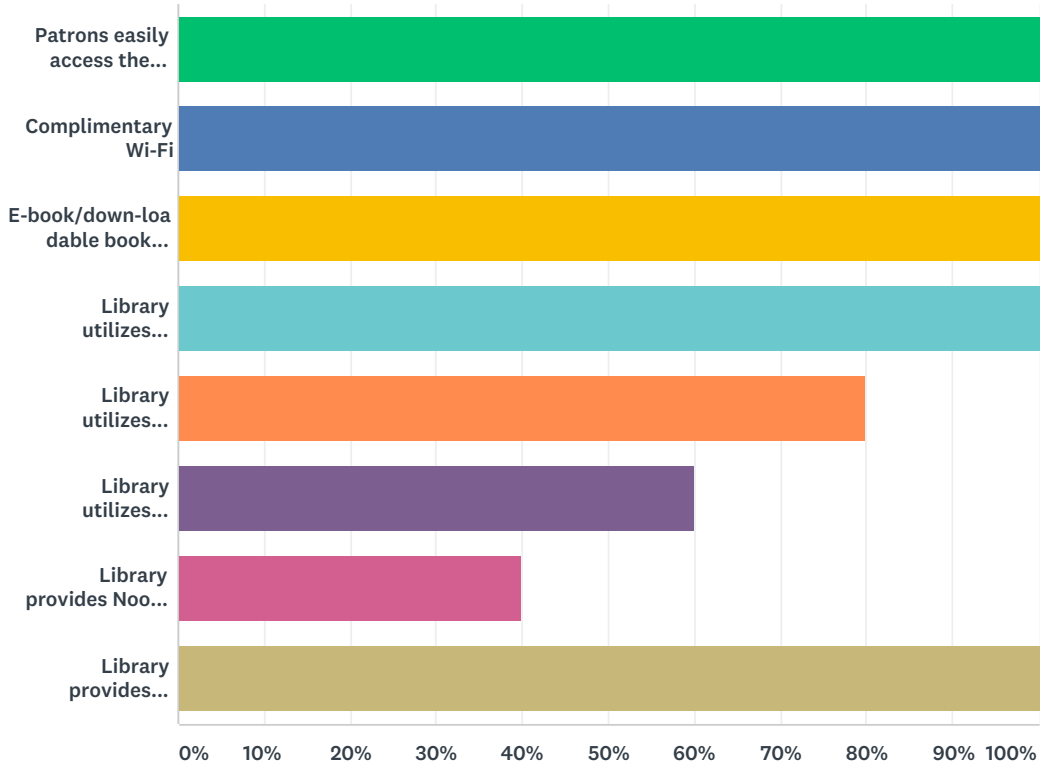
Answered: 5 Skipped: 0



	VERY EASY	SOMEWHAT EASY	NOT EASY	TOTAL	WEIGHTED AVERAGE
Get a library card	100.00% 5	0.00% 0	0.00% 0	5	3.00
Navigate the library's website (ease of use)	100.00% 5	0.00% 0	0.00% 0	5	3.00

Q6 Regarding technological systems/ devices, check all that apply:

Answered: 5 Skipped: 0



QUIZ STATISTICS

Percent Correct 40%	Average Score 6.8/8.0 (85%)	Standard Deviation 1.30	Difficulty 4/4
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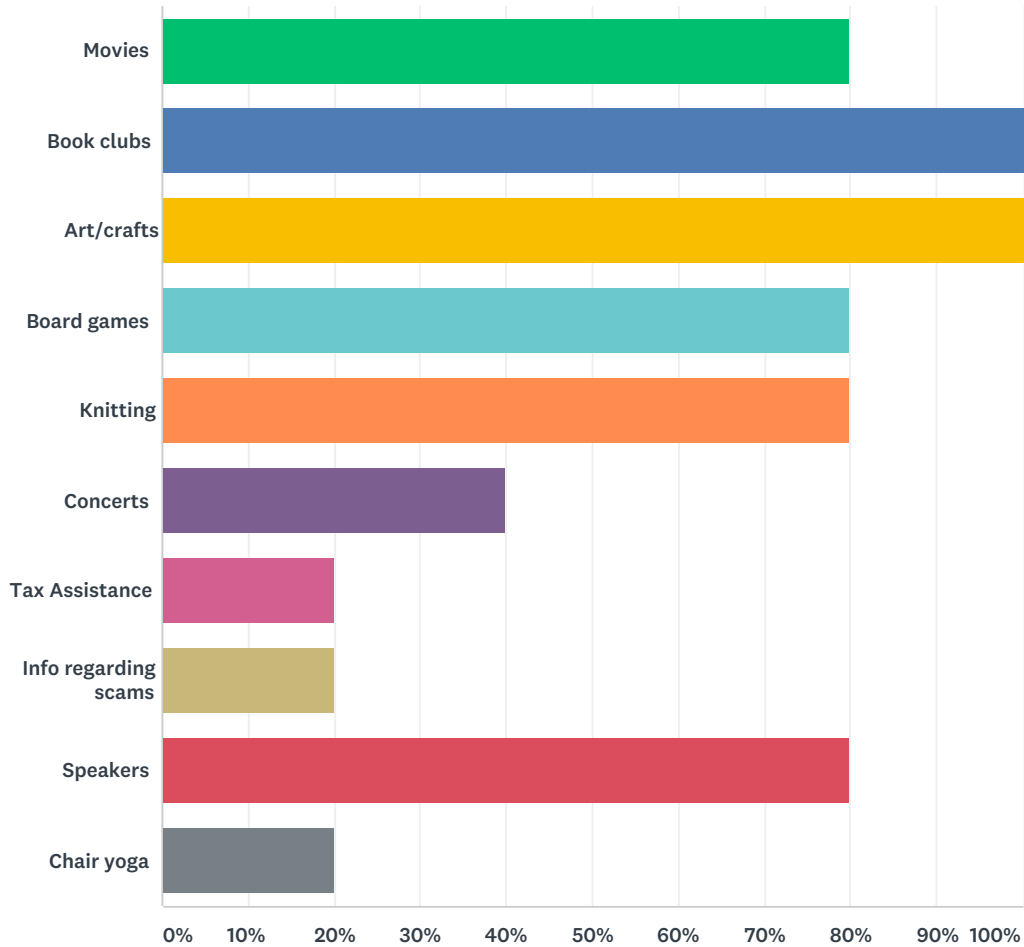
ANSWER CHOICES

ANSWER CHOICES	SCORE	RESPONSES
✓ Patrons easily access the library website via smart phone.	1/8	100.00% 5
✓ Complimentary Wi-Fi	1/8	100.00% 5
✓ E-book/down-loadable book selection	1/8	100.00% 5
✓ Library utilizes Facebook	1/8	100.00% 5
✓ Library utilizes Twitter	1/8	80.00% 4
✓ Library utilizes Instagram	1/8	60.00% 3
✓ Library provides Nook, Kindle or other similar tablet style book system	1/8	40.00% 2
✓ Library provides technical assistance for patrons	1/8	100.00% 5

Total Respondents: 5

Q7 What programs does your library offer that might attract seniors?

Answered: 5 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 6.2/10.0 (62%)	Standard Deviation 1.30	Difficulty 2/4
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ANSWER CHOICES	SCORE	RESPONSES	
✓ Movies	1/10	80.00%	4
✓ Book clubs	1/10	100.00%	5
✓ Art/crafts	1/10	100.00%	5
✓ Board games	1/10	80.00%	4
✓ Knitting	1/10	80.00%	4
✓ Concerts	1/10	40.00%	2
✓ Tax Assistance	1/10	20.00%	1
✓ Info regarding scams	1/10	20.00%	1
✓ Speakers	1/10	80.00%	4

SNHPC Age-Friendly Library Assessment

✓ Chair yoga	1/10	20.00%	1
Total Respondents: 5			
#	OTHER (PLEASE SPECIFY)	DATE	
1	Monthly health clinics, Iphone/Ipad classes, computer tech classes, notary/obituary requests	11/8/2017 3:42 PM	
2	Book & Bake Sale	10/23/2017 10:10 AM	
3	Senior meetings once a month	5/15/2017 12:08 PM	

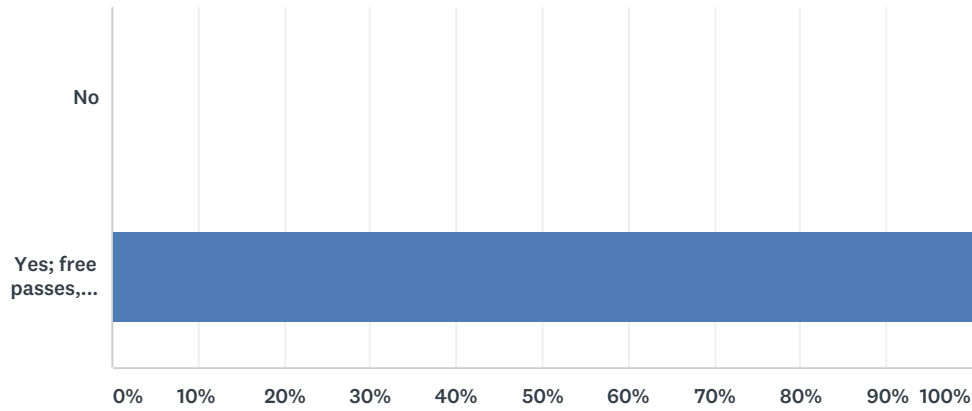
Q8 Please list any programs your community offers that might attract millennials.

Answered: 5 Skipped: 0

#	RESPONSES	DATE
1	Job and career resources via the library website, 3D printing, "library extension" for ebooks and audiobooks, research databases, meeting rooms and study carrels	11/8/2017 3:42 PM
2	Business & career services; 1,000+ business journals, Regional Business news, online skills improvement, ancestry brochures, election...	10/23/2017 10:10 AM
3	3D printer display and technical things	10/19/2017 1:38 PM
4	Movie event, historical society, Hooksett Senior Monthly Meetings, Missing Downton Abbey Tea Parties	5/24/2017 8:44 AM
5	Legos for adults only, Zumba, Yoga	5/15/2017 12:08 PM

Q9 Does the library promote local, regional, state programs or activities and if so how?

Answered: 5 Skipped: 0

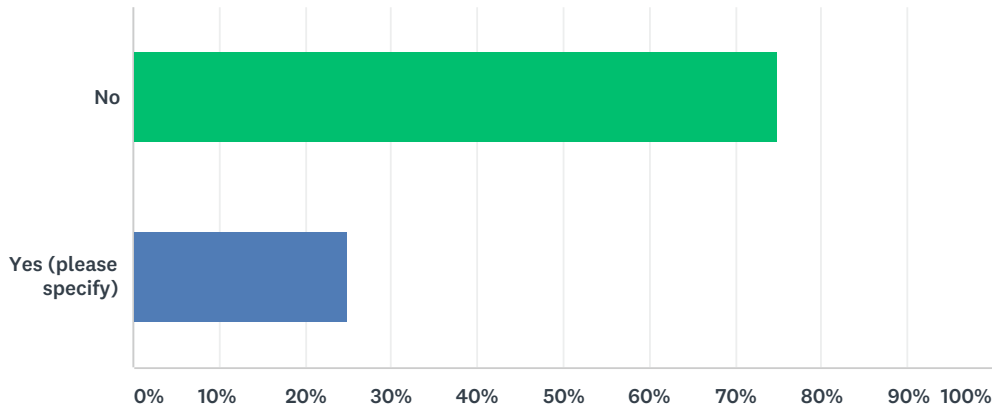


ANSWER CHOICES	RESPONSES
No	0.00% 0
Yes; free passes, brochures, links to web sites, partnering with other agencies,	100.00% 5
TOTAL	5

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q10 Did you notice any safety concerns, such as chairs with wheels or other issues?

Answered: 4 Skipped: 1



ANSWER CHOICES	RESPONSES
No	75.00% 3
Yes (please specify)	25.00% 1
TOTAL	4

#	YES (PLEASE SPECIFY)	DATE
1	Wheels on chairs only in the computer area.	5/15/2017 12:08 PM

Q11 What other items are on loan at the library other than books, movies, CD's, nooks, magazines or other reading material?

Answered: 5 Skipped: 0

#	RESPONSES	DATE
1	telescopes	11/8/2017 3:42 PM
2	cakepans, audiobooks, find-a-job-online, music CD's, video games for Nintendo Wii, Nintendo DS, and X-Box	10/23/2017 10:10 AM
3	A telescope that can be loaned out for a week at a time	10/19/2017 1:38 PM
4	Legos, science telescopes, puzzles, cake pans, CO2 emergency device to v/evels in their home	5/24/2017 8:44 AM
5	Lego kits, telescopes, ukeleles, cake pens	5/15/2017 12:08 PM

Q12 Do you have any recommendations for the library?

Answered: 3 Skipped: 2

#	RESPONSES	DATE
1	n/a	10/23/2017 10:10 AM
2	Obtain a CCTV or a device like the Visee-Electronic Magnifier-TV-Computer that can be connected to a TV or to a computer monitor to enhance printed materials.	5/24/2017 8:44 AM
3	Seemed very well organized and managed properly.by staff	5/15/2017 12:08 PM