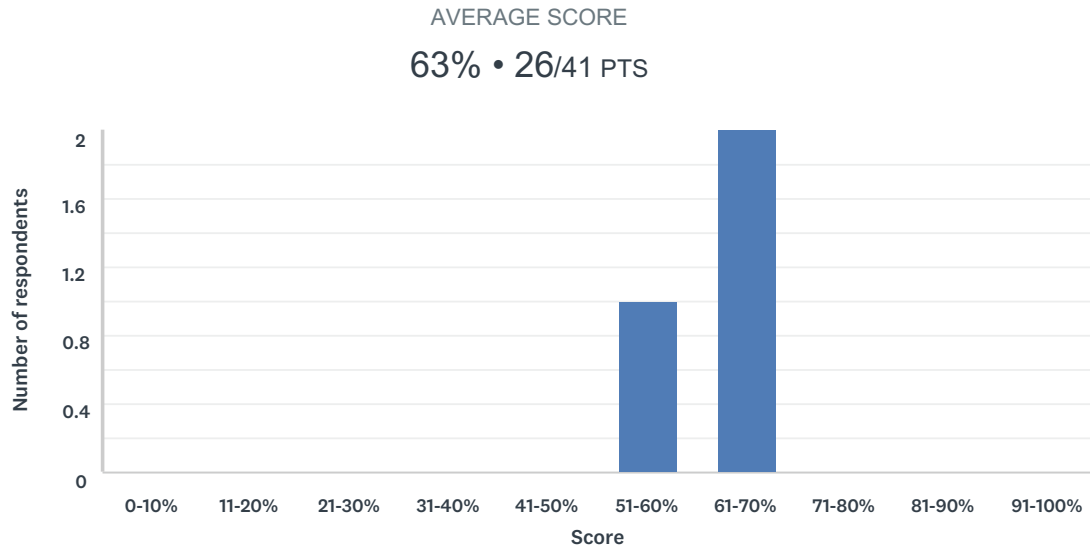


SNHPC Age-Friendly Library Assessment

Quiz Summary



STATISTICS

Lowest Score	Median	Highest Score
56%	63%	71%

Mean: 63%

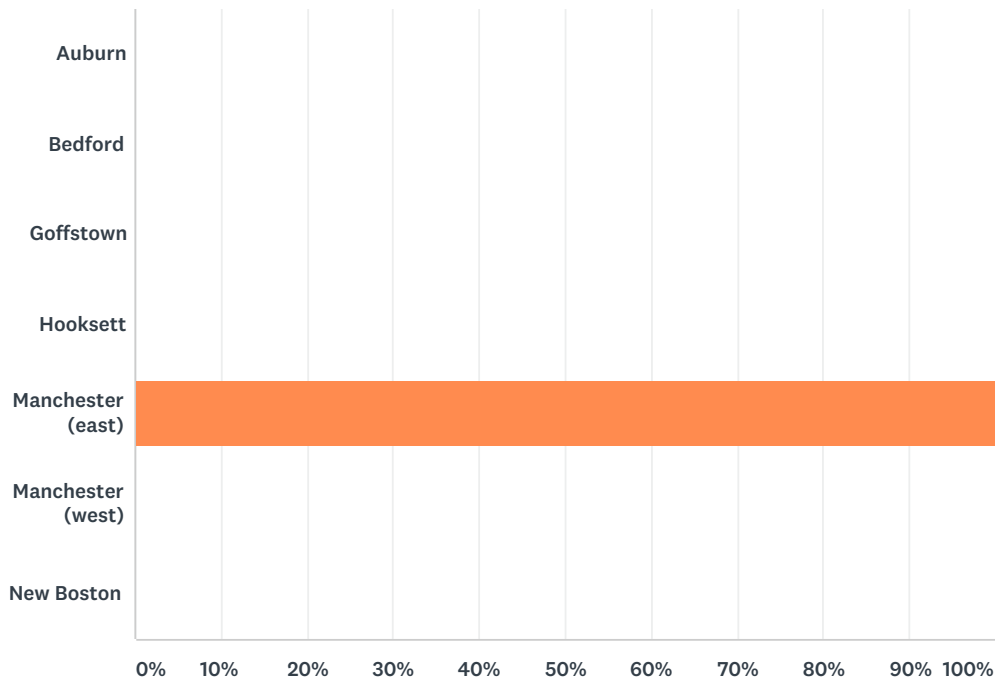
Standard Deviation: 7%

Question Ranking

QUESTIONS (4)	DIFFICULTY	AVERAGE SCORE
Q7 What programs does your library offer that might attract seniors?	1	57%
Q3 Which of the following accessible features does the library provide? (Please check all that apply)	2	60%
Q4 Which of the following amenities does the library provide? (Please check all that apply)	3	62%
Q6 Regarding technological systems/ devices, check all that apply:	4	79%

Q1 Where is the library located?

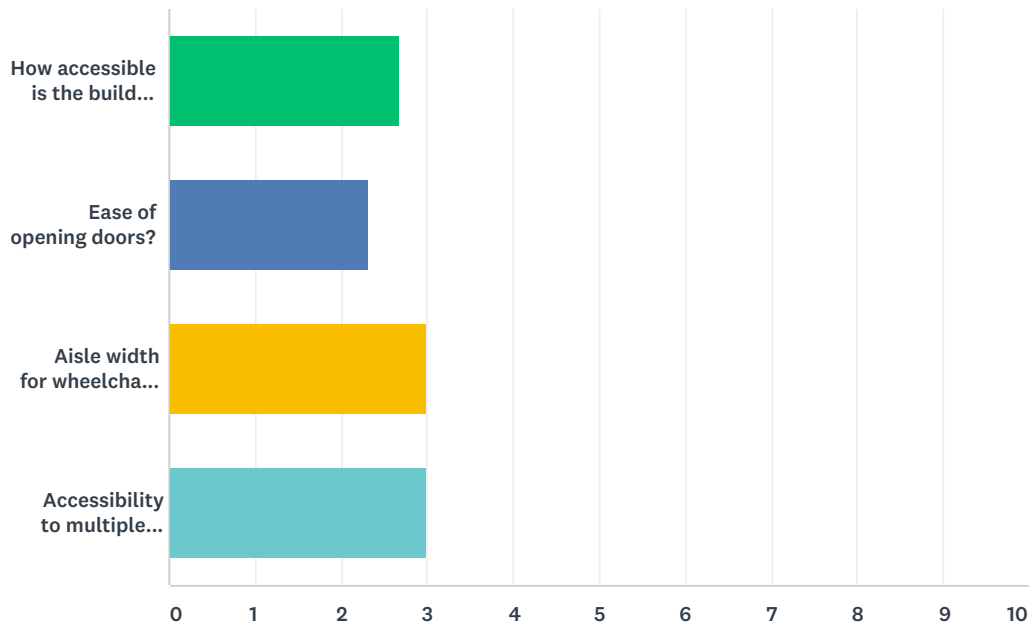
Answered: 3 Skipped: 0



ANSWER CHOICES	RESPONSES
Auburn	0.00% 0
Bedford	0.00% 0
Goffstown	0.00% 0
Hooksett	0.00% 0
Manchester (east)	100.00% 3
Manchester (west)	0.00% 0
New Boston	0.00% 0
TOTAL	3

Q2 Please rate the library's accessibility on the following:

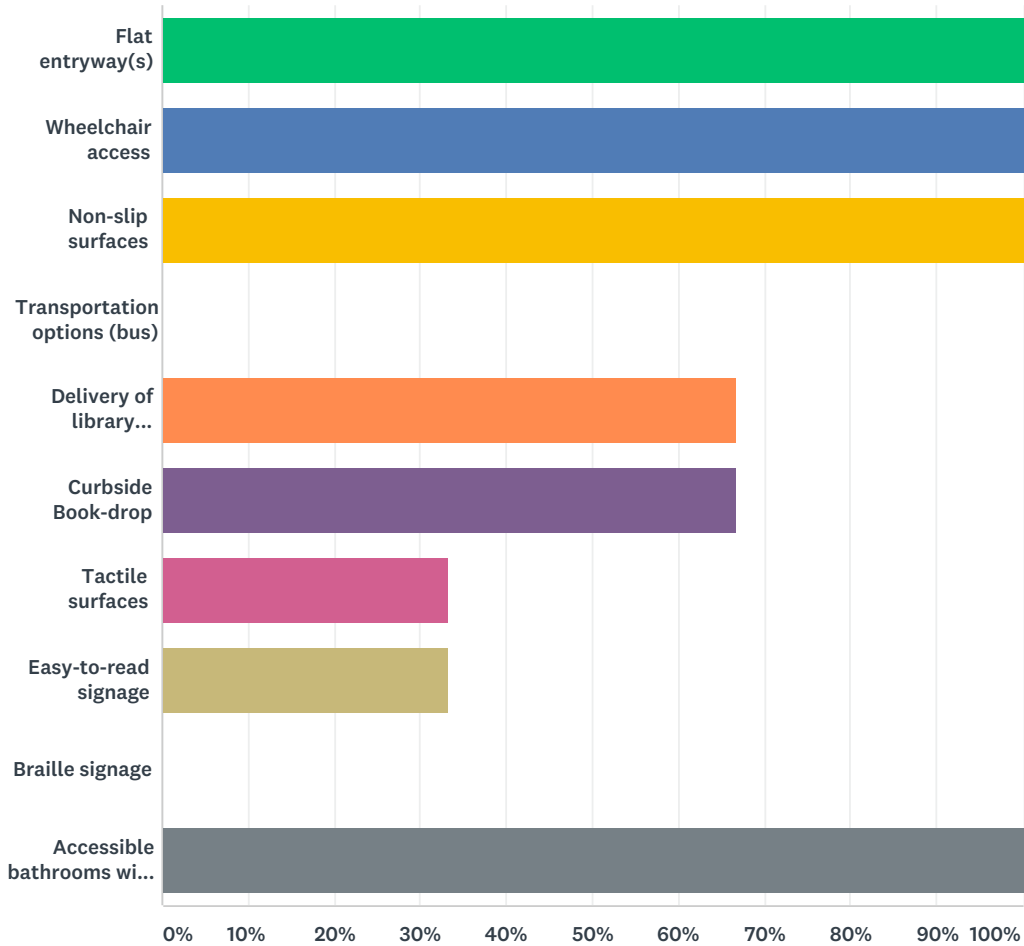
Answered: 3 Skipped: 0



	VERY ACCESSIBLE	SOMEWHAT ACCESSIBLE	NOT ACCESSIBLE	TOTAL	WEIGHTED AVERAGE
How accessible is the building from nearest parking to front door?	66.67% 2	33.33% 1	0.00% 0	3	2.67
Ease of opening doors?	33.33% 1	66.67% 2	0.00% 0	3	2.33
Aisle width for wheelchairs or strollers	100.00% 3	0.00% 0	0.00% 0	3	3.00
Accessibility to multiple building levels	100.00% 3	0.00% 0	0.00% 0	3	3.00

Q3 Which of the following accessible features does the library provide? (Please check all that apply)

Answered: 3 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 6.0/10.0 (60%)	Standard Deviation 0.00	Difficulty 2/4
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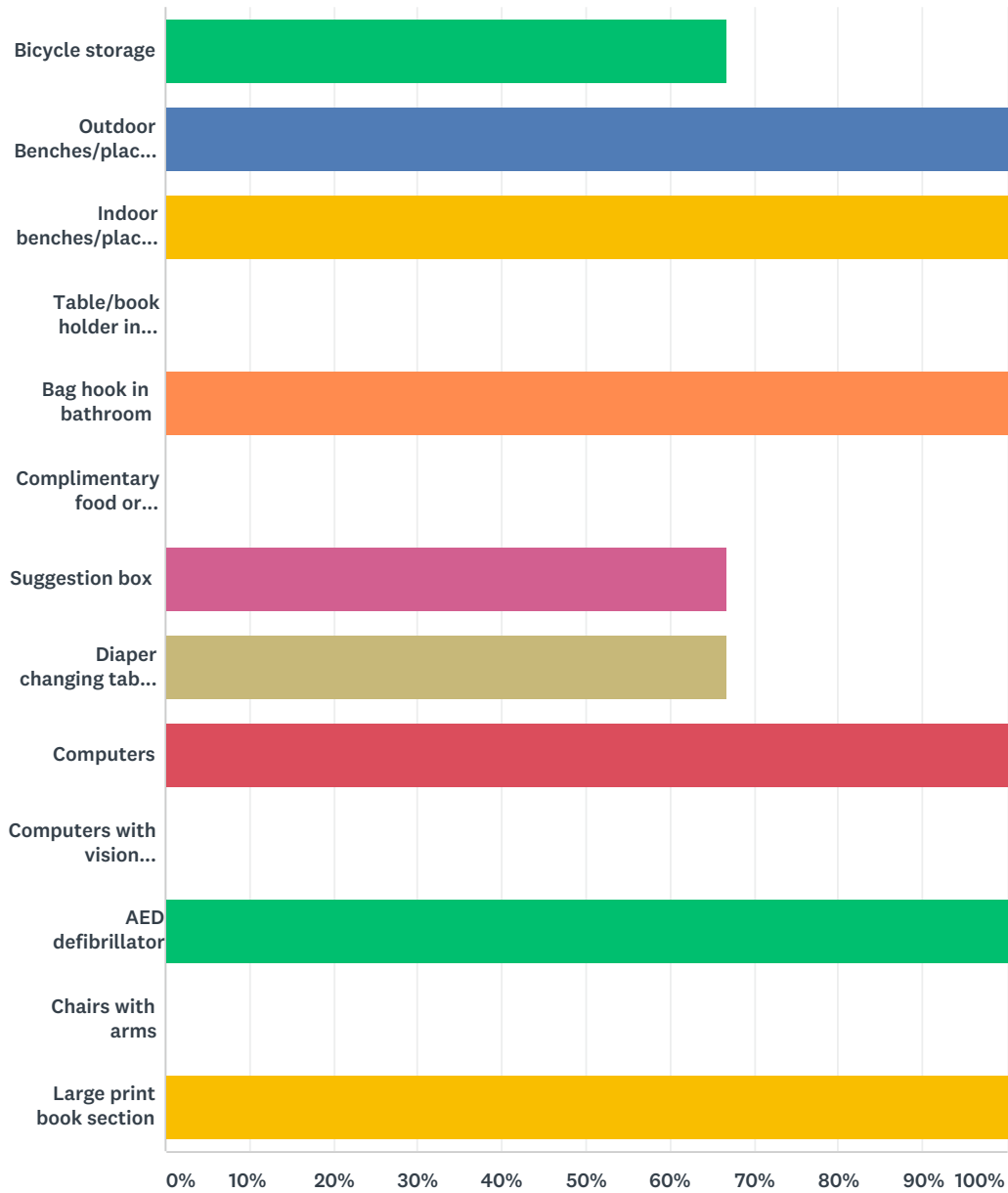
ANSWER CHOICES	SCORE	RESPONSES
✓ Flat entryway(s)	1/10	100.00% 3
✓ Wheelchair access	1/10	100.00% 3
✓ Non-slip surfaces	1/10	100.00% 3
✓ Transportation options (bus)	1/10	0.00% 0
✓ Delivery of library materials to homebound patrons	1/10	66.67% 2
✓ Curbside Book-drop	1/10	66.67% 2
✓ Tactile surfaces	1/10	33.33% 1
✓ Easy-to-read signage	1/10	33.33% 1

SNHPC Age-Friendly Library Assessment

✓ Braille signage	1/10	0.00%	0
✓ Accessible bathrooms with support bars	1/10	100.00%	3
Total Respondents: 3			

Q4 Which of the following amenities does the library provide? (Please check all that apply)

Answered: 3 Skipped: 0



QUIZ STATISTICS

Percent Correct
0%

Average Score
8.0/13.0 (62%)

Standard Deviation
1.73

Difficulty
3/4

ANSWER CHOICES

SCORE

RESPONSES

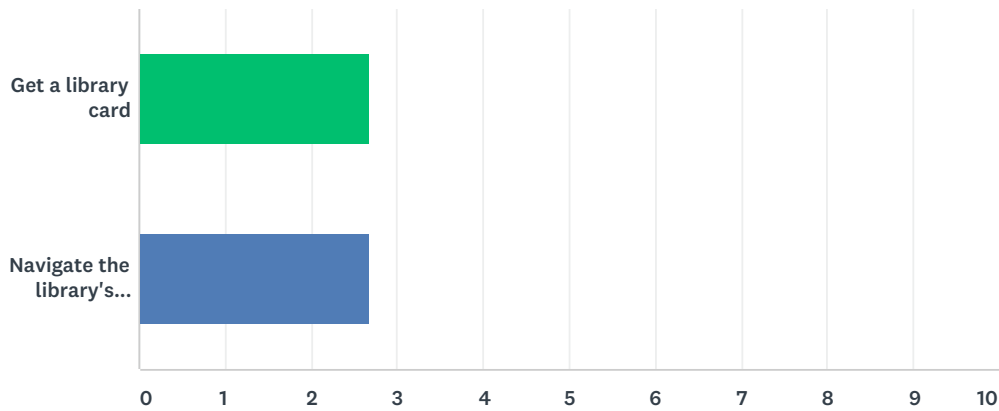
✓ Bicycle storage	1/13	66.67%	2
✓ Outdoor Benches/places to sit	1/13	100.00%	3
✓ Indoor benches/places to sit	1/13	100.00%	3

SNHPC Age-Friendly Library Assessment

✓ Table/book holder in bathroom	1/13	0.00%	0
✓ Bag hook in bathroom	1/13	100.00%	3
✓ Complimentary food or beverages	1/13	0.00%	0
✓ Suggestion box	1/13	66.67%	2
✓ Diaper changing table in men's/women's rooms	1/13	66.67%	2
✓ Computers	1/13	100.00%	3
✓ Computers with vision enhancement	1/13	0.00%	0
✓ AED defibrillator	1/13	100.00%	3
✓ Chairs with arms	1/13	0.00%	0
✓ Large print book section	1/13	100.00%	3
Total Respondents: 3			

Q5 Please rate how easy it is to:

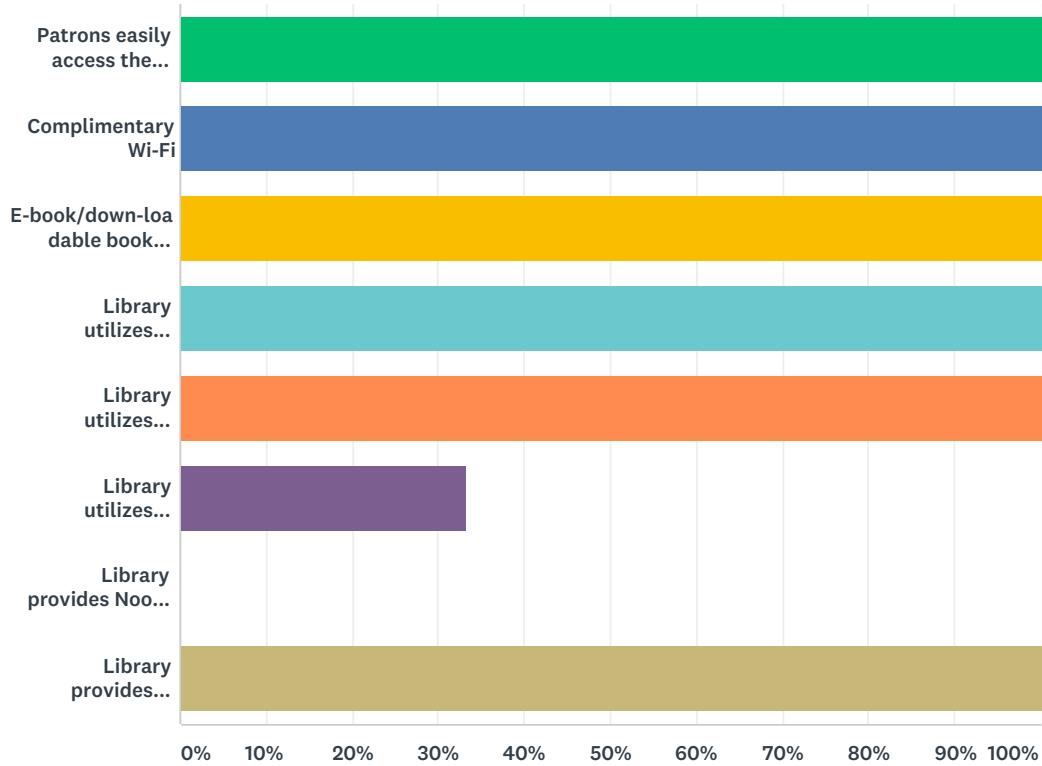
Answered: 3 Skipped: 0



	VERY EASY	SOMEWHAT EASY	NOT EASY	TOTAL	WEIGHTED AVERAGE
Get a library card	66.67% 2	33.33% 1	0.00% 0	3	2.67
Navigate the library's website (ease of use)	66.67% 2	33.33% 1	0.00% 0	3	2.67

Q6 Regarding technological systems/ devices, check all that apply:

Answered: 3 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 6.3/8.0 (79%)	Standard Deviation 0.58	Difficulty 4/4
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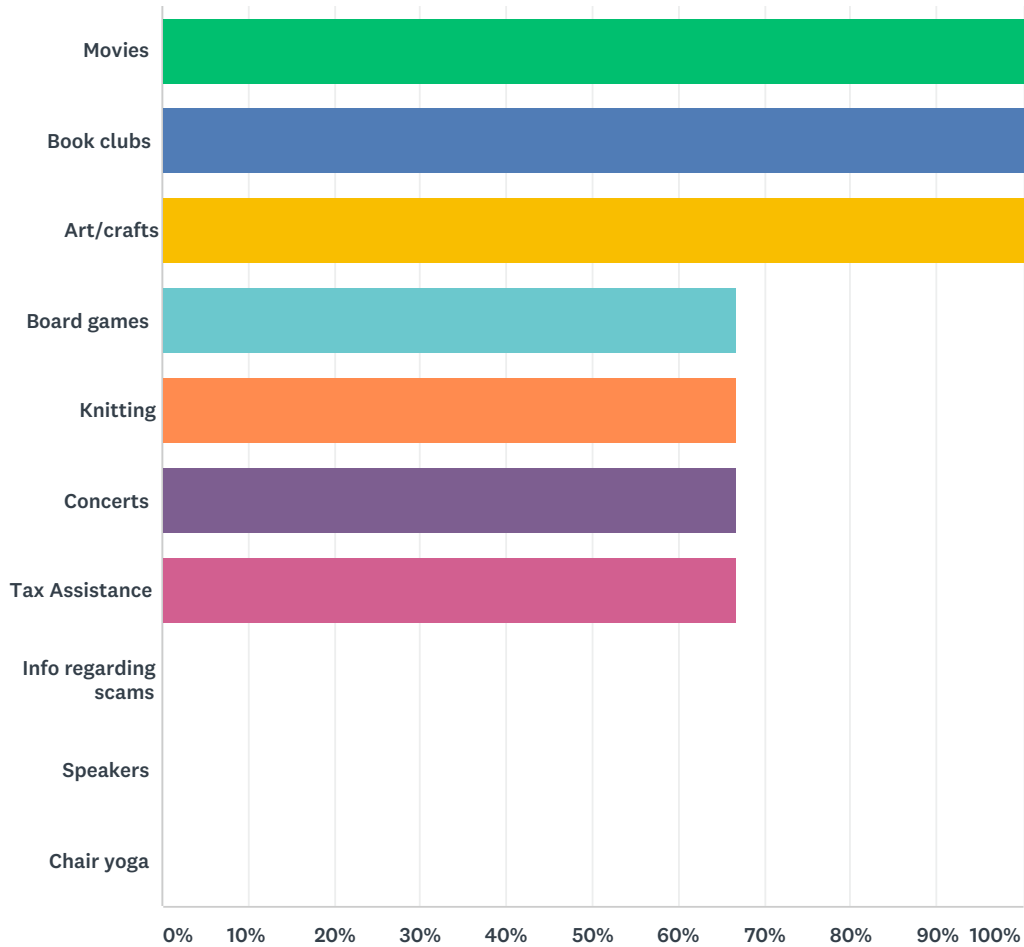
ANSWER CHOICES

ANSWER CHOICES	SCORE	RESPONSES
✓ Patrons easily access the library website via smart phone.	1/8	100.00% 3
✓ Complimentary Wi-Fi	1/8	100.00% 3
✓ E-book/down-loadable book selection	1/8	100.00% 3
✓ Library utilizes Facebook	1/8	100.00% 3
✓ Library utilizes Twitter	1/8	100.00% 3
✓ Library utilizes Instagram	1/8	33.33% 1
✓ Library provides Nook, Kindle or other similar tablet style book system	1/8	0.00% 0
✓ Library provides technical assistance for patrons	1/8	100.00% 3

Total Respondents: 3

Q7 What programs does your library offer that might attract seniors?

Answered: 3 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 5.7/10.0 (57%)	Standard Deviation 1.15	Difficulty 1/4
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ANSWER CHOICES	SCORE	RESPONSES	
✓ Movies	1/10	100.00%	3
✓ Book clubs	1/10	100.00%	3
✓ Art/crafts	1/10	100.00%	3
✓ Board games	1/10	66.67%	2
✓ Knitting	1/10	66.67%	2
✓ Concerts	1/10	66.67%	2
✓ Tax Assistance	1/10	66.67%	2
✓ Info regarding scams	1/10	0.00%	0
✓ Speakers	1/10	0.00%	0

SNHPC Age-Friendly Library Assessment

✓ Chair yoga	1/10	0.00%	0
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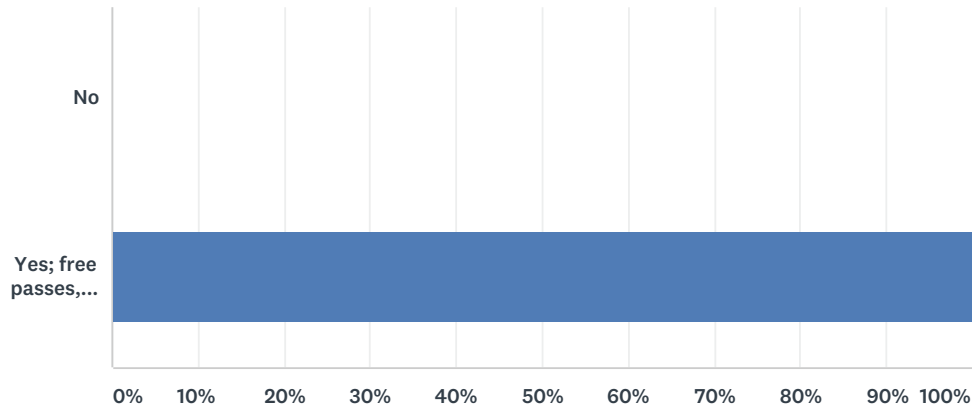
Total Respondents: 3			
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Q8 Please list any programs your community offers that might attract millennials.

Answered: 3 Skipped: 0

Q9 Does the library promote local, regional, state programs or activities and if so how?

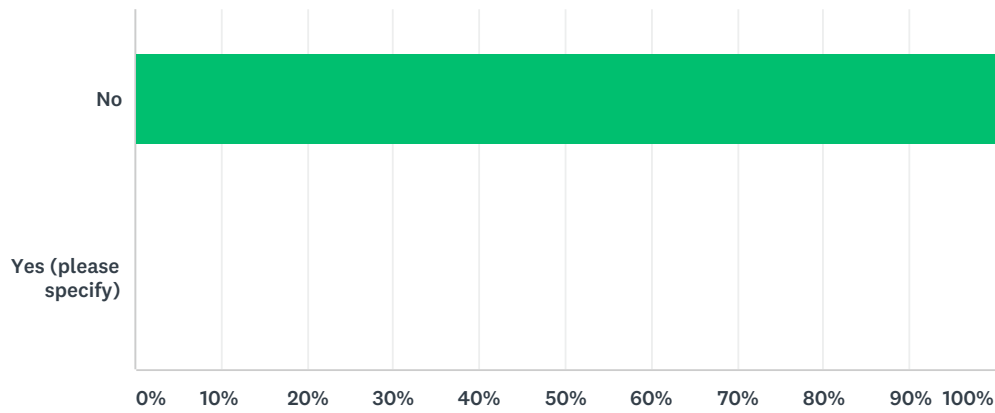
Answered: 3 Skipped: 0



ANSWER CHOICES	RESPONSES	
No	0.00%	0
Yes; free passes, brochures, links to web sites, partnering with other agencies, etc.	100.00%	3
TOTAL		3

Q10 Did you notice any safety concerns, such as chairs with wheels or other issues?

Answered: 3 Skipped: 0



ANSWER CHOICES	RESPONSES	
No	100.00%	3
Yes (please specify)	0.00%	0
TOTAL		3

Q11 What other items are on loan at the library other than books, movies, CD's, nooks, magazines or other reading material?

Answered: 2 Skipped: 1

Q12 Do you have any recommendations for the library?

Answered: 1 Skipped: 2