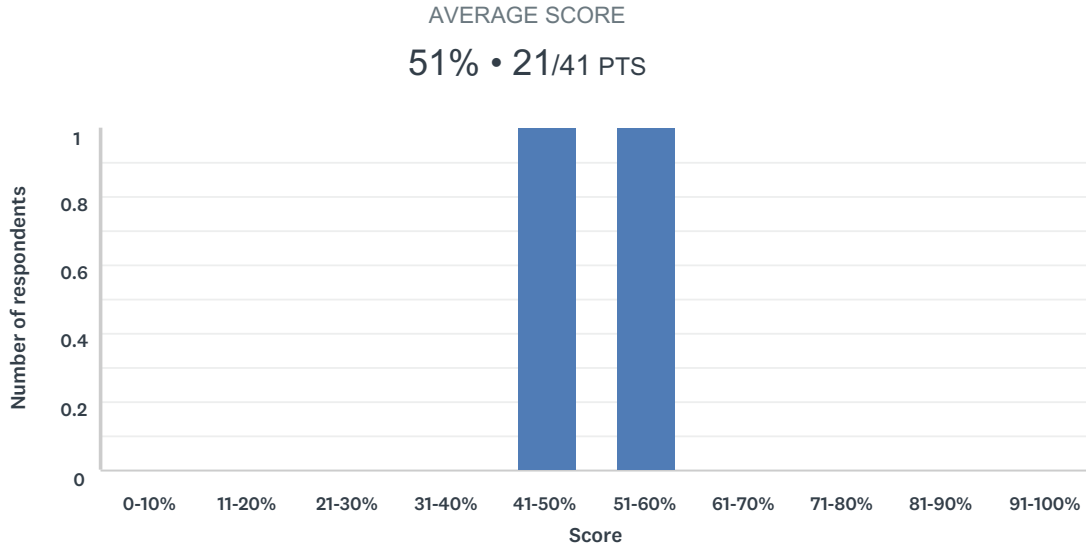


SNHPC Age-Friendly Library Assessment

Quiz Summary



STATISTICS

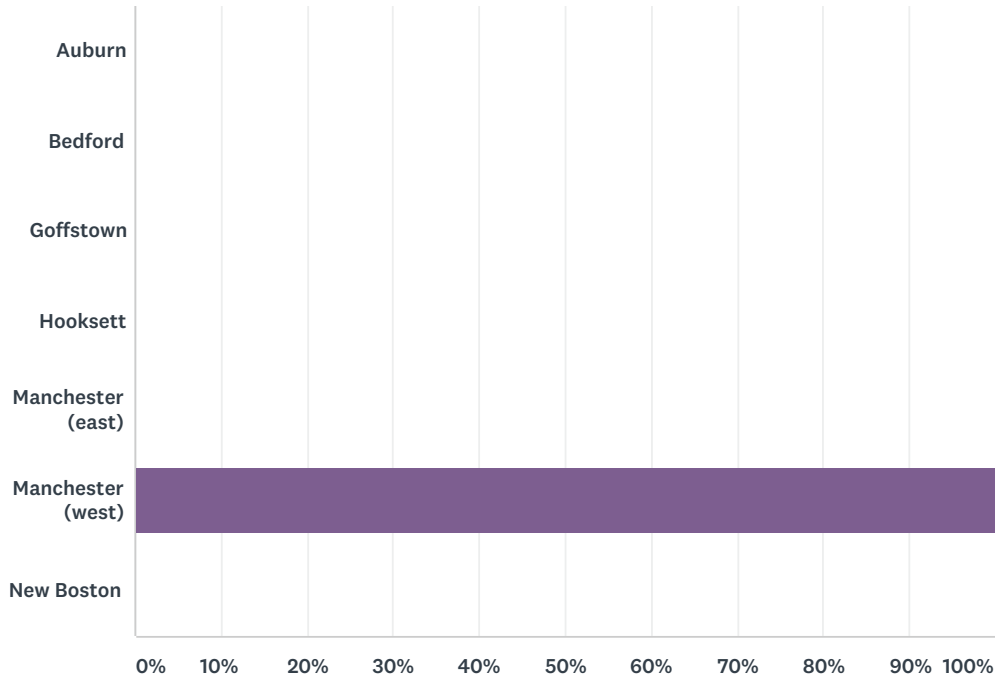
Lowest Score	Median	Highest Score
44%	51%	59%
Mean: 51%		
Standard Deviation: 10%		

Question Ranking

QUESTIONS (4)	DIFFICULTY	AVERAGE SCORE
Q7 What programs does your library offer that might attract seniors?	1	25%
Q4 Which of the following amenities does the library provide? (Please check all that apply)	2	54%
Q6 Regarding technological systems/ devices, check all that apply:	3	63%
Q3 Which of the following accessible features does the library provide? (Please check all that apply)	4	65%

Q1 Where is the library located?

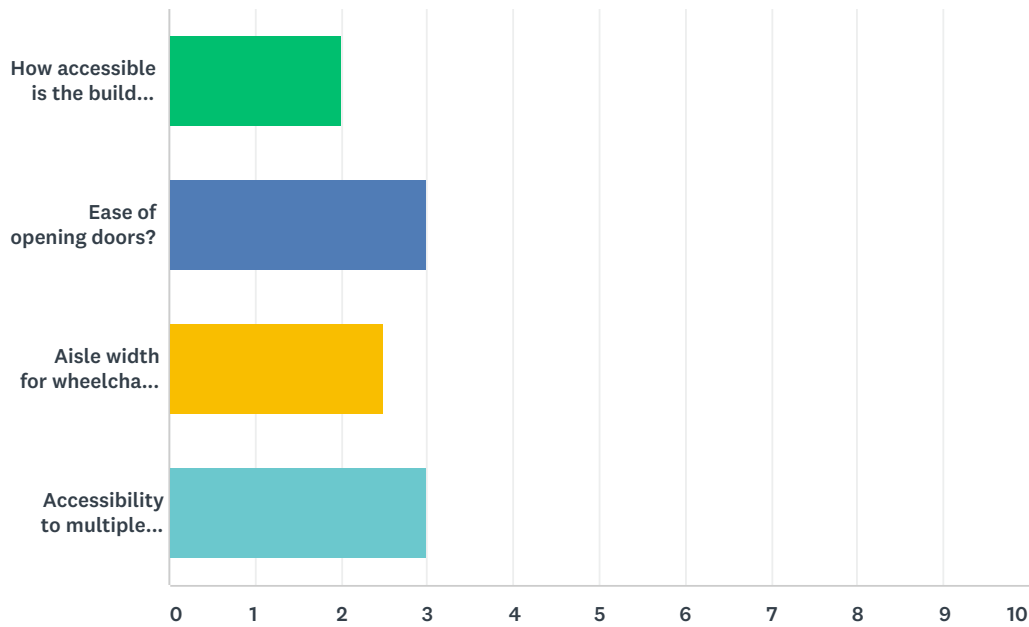
Answered: 2 Skipped: 0



ANSWER CHOICES	RESPONSES
Auburn	0.00% 0
Bedford	0.00% 0
Goffstown	0.00% 0
Hooksett	0.00% 0
Manchester (east)	0.00% 0
Manchester (west)	100.00% 2
New Boston	0.00% 0
TOTAL	2

Q2 Please rate the library's accessibility on the following:

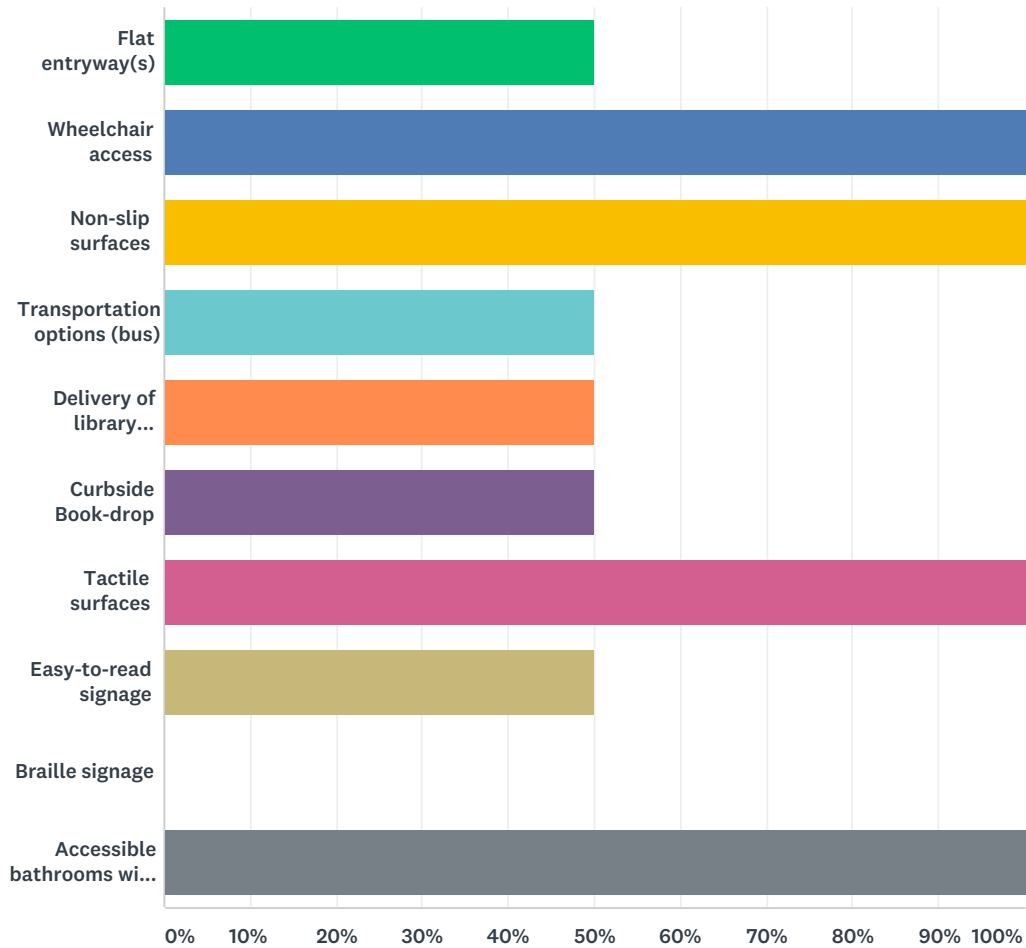
Answered: 2 Skipped: 0



	VERY ACCESSIBLE	SOMEWHAT ACCESSIBLE	NOT ACCESSIBLE	TOTAL	WEIGHTED AVERAGE
How accessible is the building from nearest parking to front door?	0.00% 0	100.00% 2	0.00% 0	2	2.00
Ease of opening doors?	100.00% 2	0.00% 0	0.00% 0	2	3.00
Aisle width for wheelchairs or strollers	50.00% 1	50.00% 1	0.00% 0	2	2.50
Accessibility to multiple building levels	100.00% 2	0.00% 0	0.00% 0	2	3.00

Q3 Which of the following accessible features does the library provide? (Please check all that apply)

Answered: 2 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 6.5/10.0 (65%)	Standard Deviation 0.71	Difficulty 4/4
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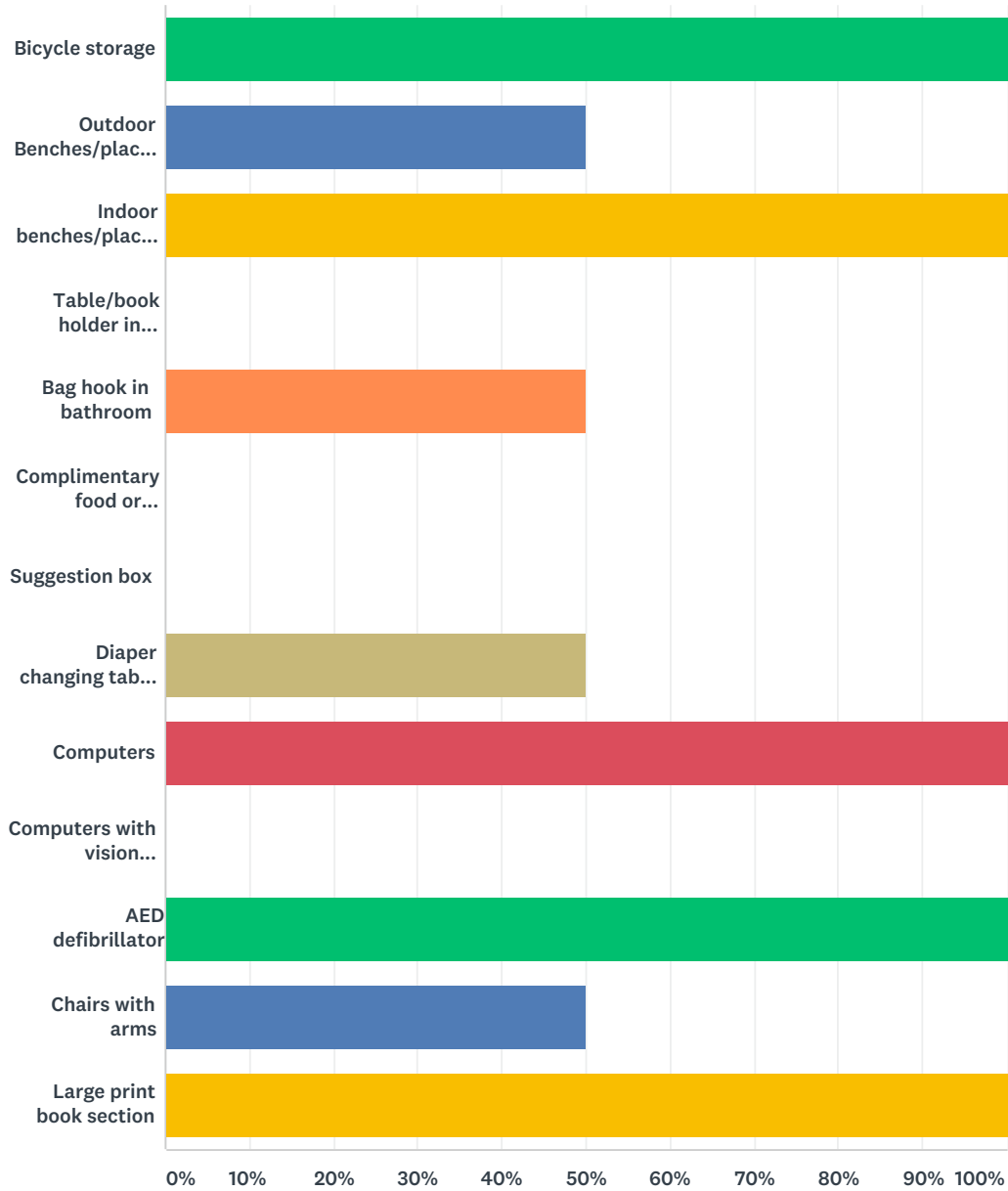
ANSWER CHOICES	SCORE	RESPONSES	
✓ Flat entryway(s)	1/10	50.00%	1
✓ Wheelchair access	1/10	100.00%	2
✓ Non-slip surfaces	1/10	100.00%	2
✓ Transportation options (bus)	1/10	50.00%	1
✓ Delivery of library materials to homebound patrons	1/10	50.00%	1
✓ Curbside Book-drop	1/10	50.00%	1
✓ Tactile surfaces	1/10	100.00%	2
✓ Easy-to-read signage	1/10	50.00%	1

SNHPC Age-Friendly Library Assessment

✓ Braille signage	1/10	0.00%	0
✓ Accessible bathrooms with support bars	1/10	100.00%	2
Total Respondents: 2			

Q4 Which of the following amenities does the library provide? (Please check all that apply)

Answered: 2 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 7.0/13.0 (54%)	Standard Deviation 0.00	Difficulty 2/4
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ANSWER CHOICES

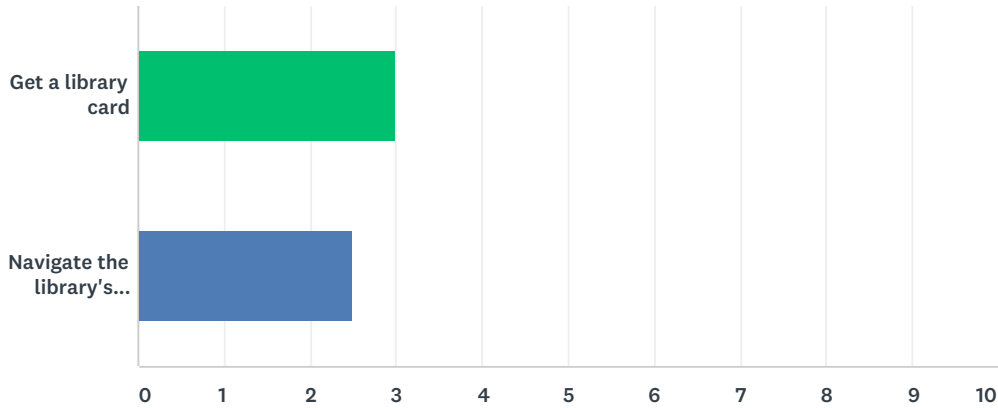
ANSWER CHOICES	SCORE	RESPONSES
✓ Bicycle storage	1/13	100.00% 2
✓ Outdoor Benches/places to sit	1/13	50.00% 1
✓ Indoor benches/places to sit	1/13	100.00% 2

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✓ Table/book holder in bathroom	1/13	0.00%	0
✓ Bag hook in bathroom	1/13	50.00%	1
✓ Complimentary food or beverages	1/13	0.00%	0
✓ Suggestion box	1/13	0.00%	0
✓ Diaper changing table in men's/women's rooms	1/13	50.00%	1
✓ Computers	1/13	100.00%	2
✓ Computers with vision enhancement	1/13	0.00%	0
✓ AED defibrillator	1/13	100.00%	2
✓ Chairs with arms	1/13	50.00%	1
✓ Large print book section	1/13	100.00%	2
Total Respondents: 2			

Q5 Please rate how easy it is to:

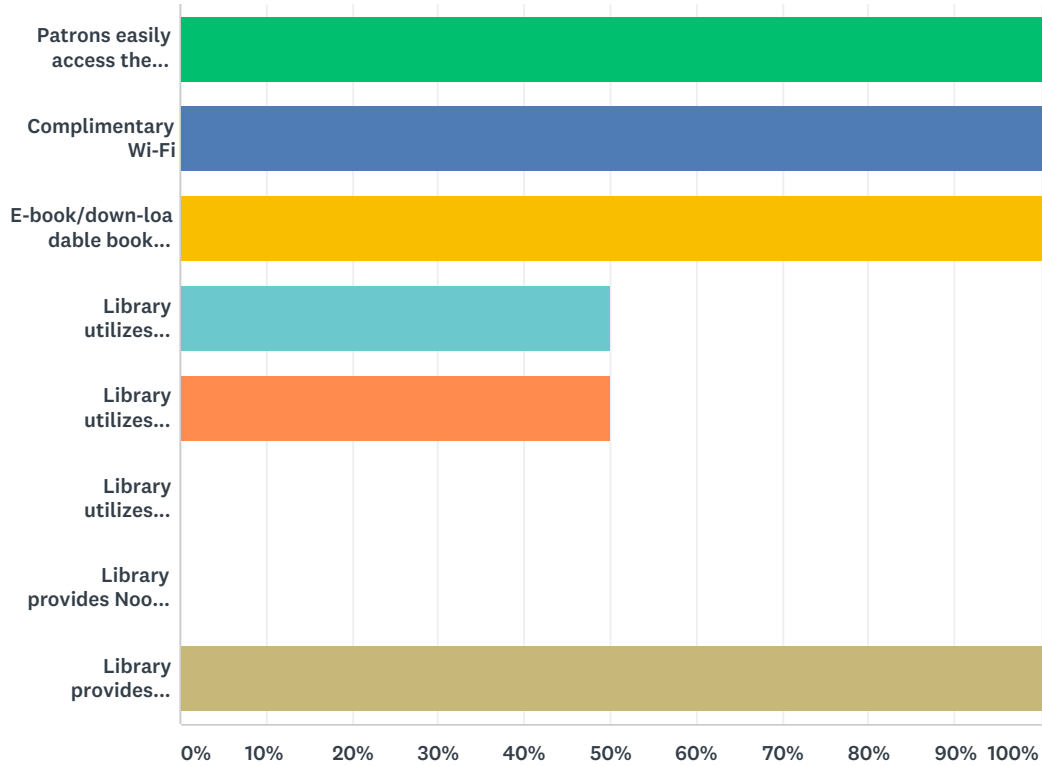
Answered: 2 Skipped: 0



	VERY EASY	SOMEWHAT EASY	NOT EASY	TOTAL	WEIGHTED AVERAGE
Get a library card	100.00% 2	0.00% 0	0.00% 0	2	3.00
Navigate the library's website (ease of use)	50.00% 1	50.00% 1	0.00% 0	2	2.50

Q6 Regarding technological systems/ devices, check all that apply:

Answered: 2 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 5.0/8.0 (63%)	Standard Deviation 1.41	Difficulty 3/4
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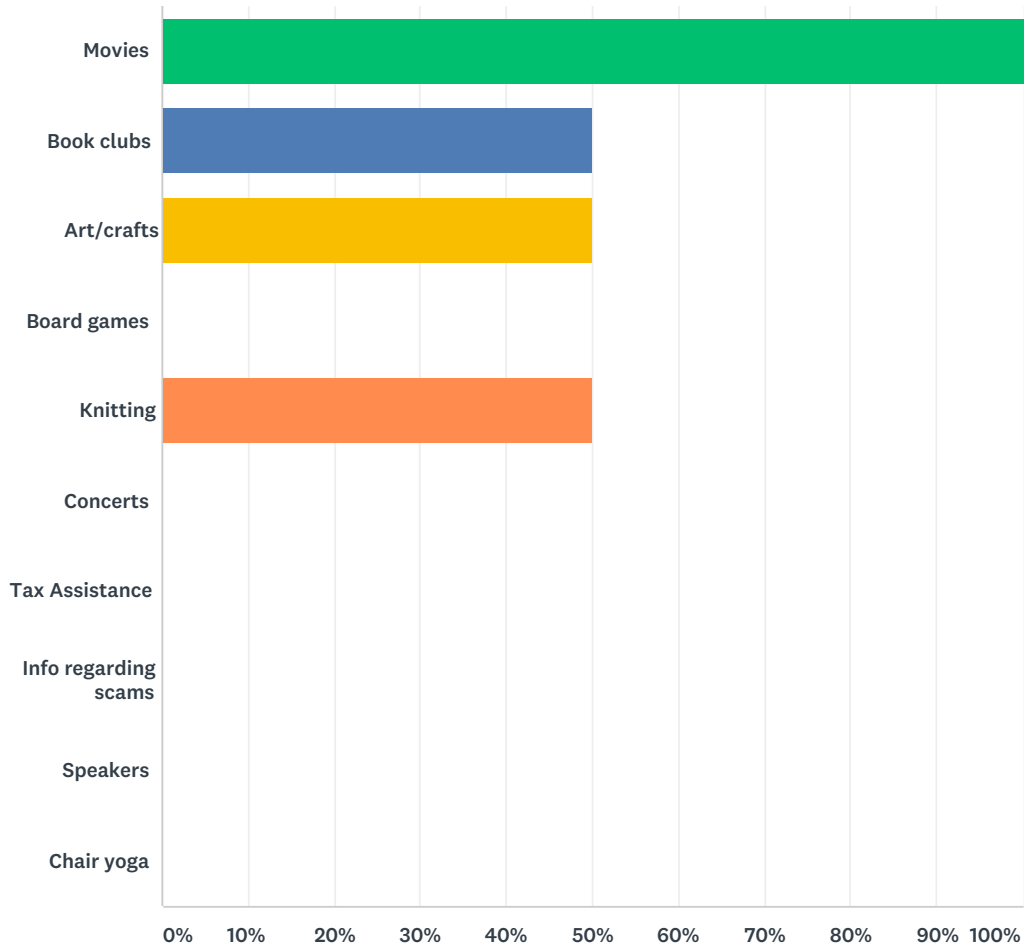
ANSWER CHOICES

ANSWER CHOICES	SCORE	RESPONSES
✓ Patrons easily access the library website via smart phone.	1/8	100.00% 2
✓ Complimentary Wi-Fi	1/8	100.00% 2
✓ E-book/down-loadable book selection	1/8	100.00% 2
✓ Library utilizes Facebook	1/8	50.00% 1
✓ Library utilizes Twitter	1/8	50.00% 1
✓ Library utilizes Instagram	1/8	0.00% 0
✓ Library provides Nook, Kindle or other similar tablet style book system	1/8	0.00% 0
✓ Library provides technical assistance for patrons	1/8	100.00% 2

Total Respondents: 2

Q7 What programs does your library offer that might attract seniors?

Answered: 2 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 2.5/10.0 (25%)	Standard Deviation 2.12	Difficulty 1/4
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ANSWER CHOICES	SCORE	RESPONSES	
✓ Movies	1/10	100.00%	2
✓ Book clubs	1/10	50.00%	1
✓ Art/crafts	1/10	50.00%	1
✓ Board games	1/10	0.00%	0
✓ Knitting	1/10	50.00%	1
✓ Concerts	1/10	0.00%	0
✓ Tax Assistance	1/10	0.00%	0
✓ Info regarding scams	1/10	0.00%	0
✓ Speakers	1/10	0.00%	0

SNHPC Age-Friendly Library Assessment

✓ Chair yoga	1/10	0.00%	0
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Total Respondents: 2			
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#	OTHER (PLEASE SPECIFY)	DATE
1	computer classes (offered at Manchester City Library)	11/27/2017 12:10 PM
2	Most of the programming appears to happen at the main site.	10/13/2017 1:22 PM

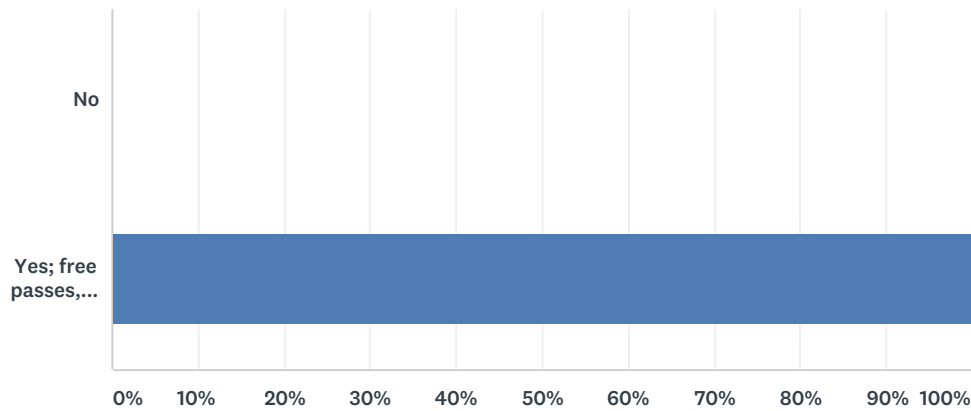
Q8 Please list any programs your community offers that might attract millennials.

Answered: 2 Skipped: 0

#	RESPONSES	DATE
1	Book clubs, movie nights	11/27/2017 12:10 PM
2	childrens programming is active on site	10/13/2017 1:22 PM

Q9 Does the library promote local, regional, state programs or activities and if so how?

Answered: 2 Skipped: 0

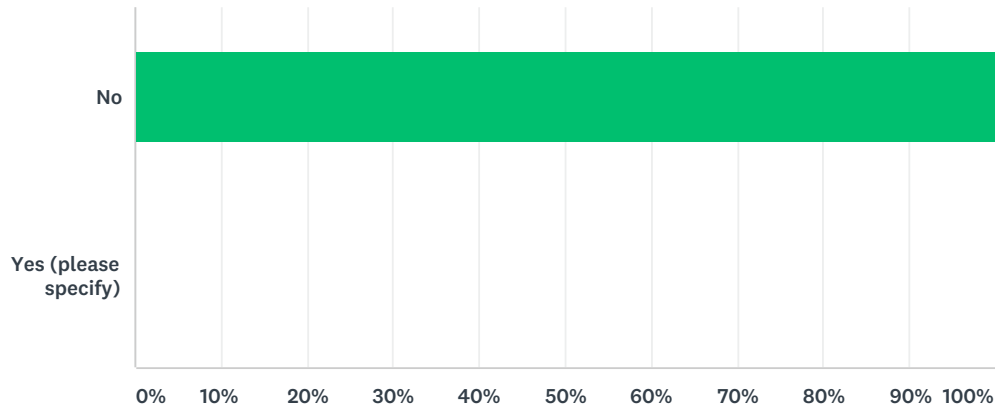


ANSWER CHOICES	RESPONSES
No	0.00% 0
Yes; free passes, brochures, links to web sites, partnering with other agencies,	100.00% 2
TOTAL	2

#	OTHER (PLEASE SPECIFY)	DATE
1	NH author list	10/13/2017 1:22 PM

Q10 Did you notice any safety concerns, such as chairs with wheels or other issues?

Answered: 1 Skipped: 1



ANSWER CHOICES	RESPONSES
No	100.00% 1
Yes (please specify)	0.00% 0
TOTAL	1

#	YES (PLEASE SPECIFY)	DATE
	There are no responses.	

Q11 What other items are on loan at the library other than books, movies, CD's, nooks, magazines or other reading material?

Answered: 1 Skipped: 1

#	RESPONSES	DATE
1	paintings/prints	10/13/2017 1:22 PM

Q12 Do you have any recommendations for the library?

Answered: 1 Skipped: 1

#	RESPONSES	DATE
1	<p>No one on site could answer my question about books for homebound patrons; was given a phone number for the main library. New design is very nice and accessible; divit in front of wheel chair access doorway might create access problems, especially when ground has ice/snow. Very little adult programming for local adult residents; it is in the same building as the Cashin Activity Center. However, weekend/evening offerings might be of interest to those living in nearby neighborhoods. Most staff were friendly, helpful and outgoing.</p>	10/13/2017 1:22 PM