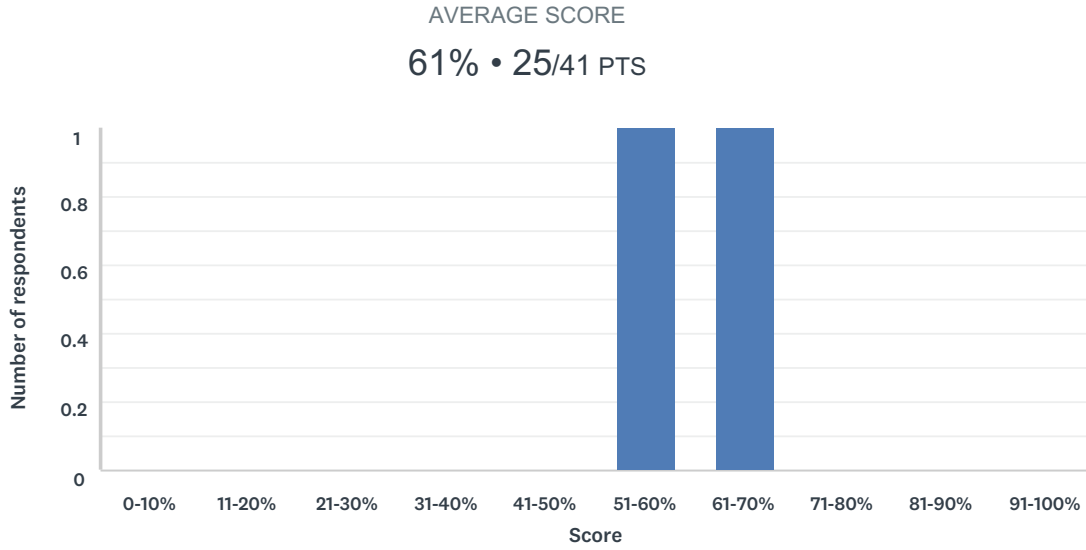


SNHPC Age-Friendly Library Assessment

Quiz Summary



STATISTICS

Lowest Score	Median	Highest Score
56%	61%	66%

Mean: 61%

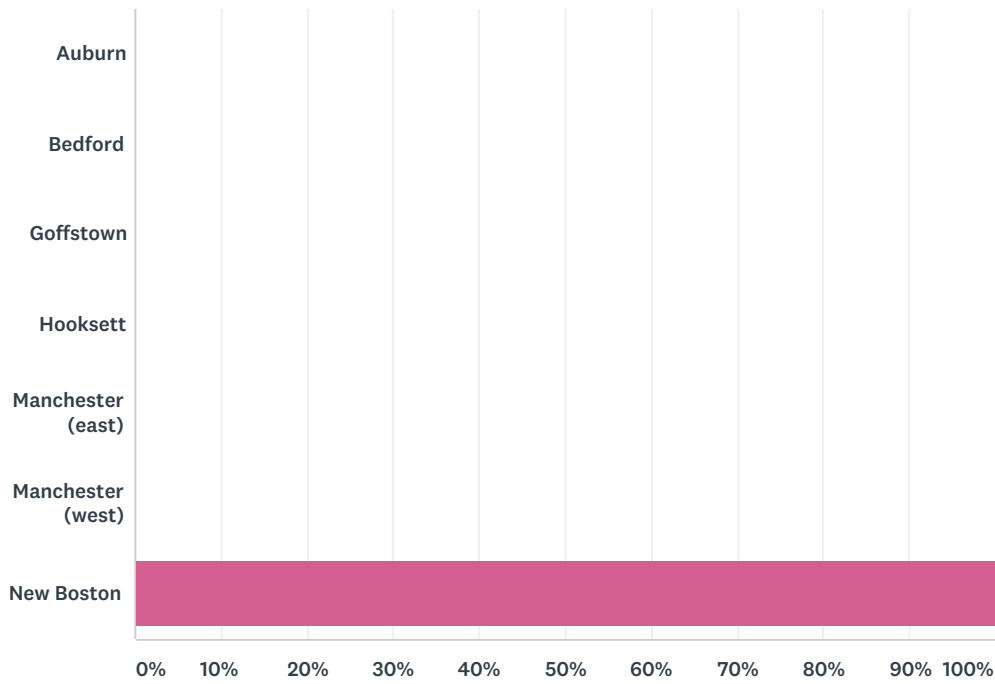
Standard Deviation: 7%

Question Ranking

QUESTIONS (4)	DIFFICULTY	AVERAGE SCORE
Q7 What programs does your library offer that might attract seniors?	1	55%
Q4 Which of the following amenities does the library provide? (Please check all that apply)	2	58%
Q3 Which of the following accessible features does the library provide? (Please check all that apply)	3	60%
Q6 Regarding technological systems/ devices, check all that apply:	4	75%

Q1 Where is the library located?

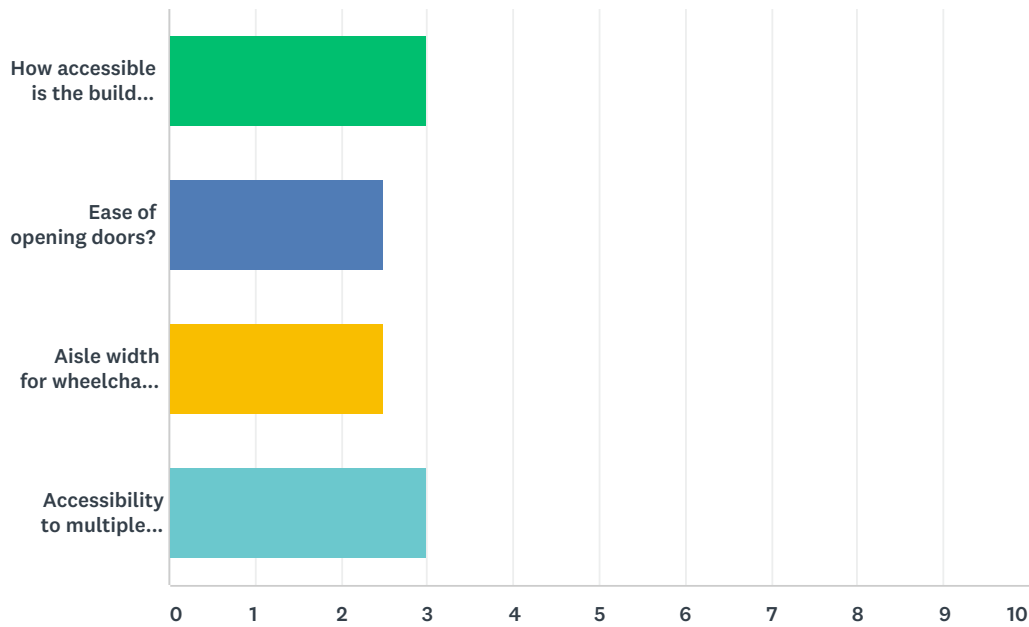
Answered: 2 Skipped: 0



ANSWER CHOICES	RESPONSES
Auburn	0.00% 0
Bedford	0.00% 0
Goffstown	0.00% 0
Hooksett	0.00% 0
Manchester (east)	0.00% 0
Manchester (west)	0.00% 0
New Boston	100.00% 2
TOTAL	2

Q2 Please rate the library's accessibility on the following:

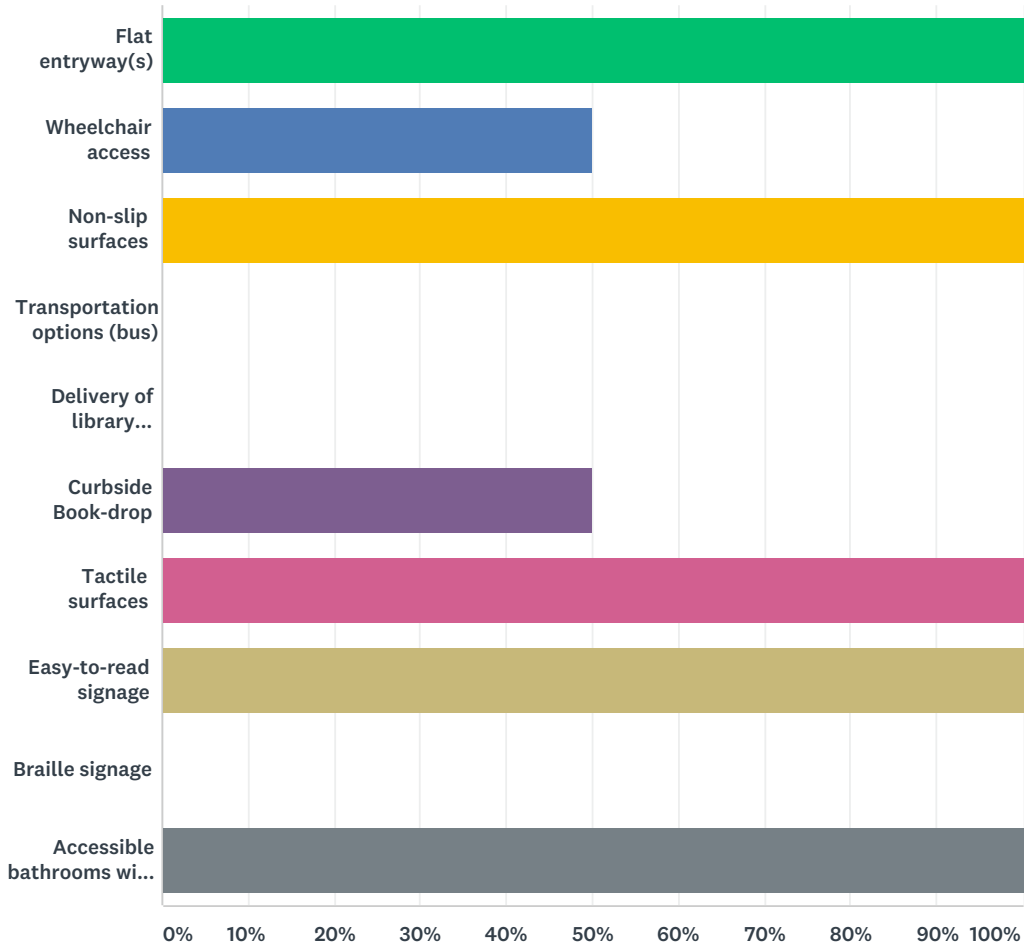
Answered: 2 Skipped: 0



	VERY ACCESSIBLE	SOMEWHAT ACCESSIBLE	NOT ACCESSIBLE	TOTAL	WEIGHTED AVERAGE
How accessible is the building from nearest parking to front door?	100.00% 2	0.00% 0	0.00% 0	2	3.00
Ease of opening doors?	50.00% 1	50.00% 1	0.00% 0	2	2.50
Aisle width for wheelchairs or strollers	50.00% 1	50.00% 1	0.00% 0	2	2.50
Accessibility to multiple building levels	100.00% 2	0.00% 0	0.00% 0	2	3.00

Q3 Which of the following accessible features does the library provide? (Please check all that apply)

Answered: 2 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 6.0/10.0 (60%)	Standard Deviation 1.41	Difficulty 3/4
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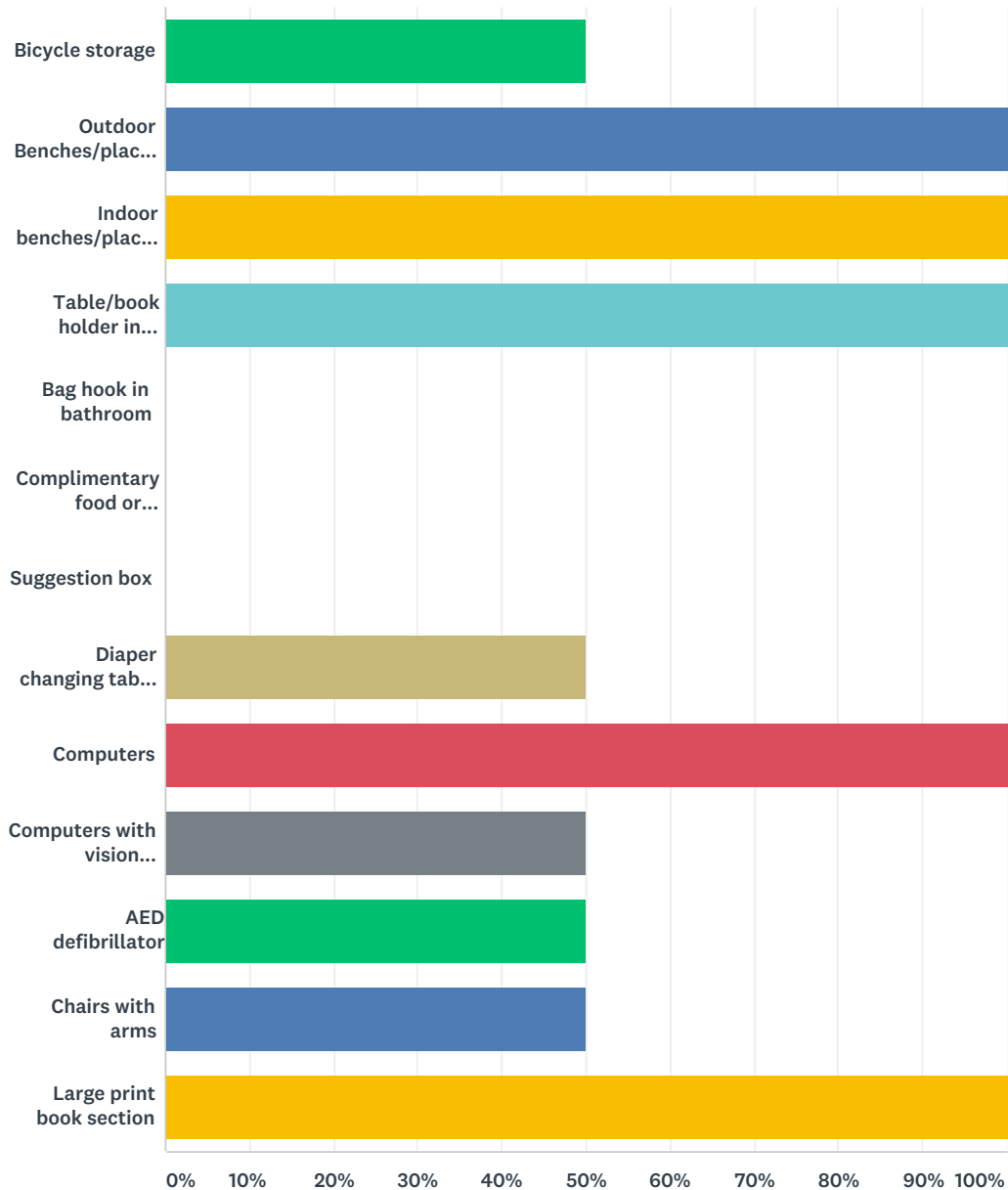
ANSWER CHOICES	SCORE	RESPONSES	
✓ Flat entryway(s)	1/10	100.00%	2
✓ Wheelchair access	1/10	50.00%	1
✓ Non-slip surfaces	1/10	100.00%	2
✓ Transportation options (bus)	1/10	0.00%	0
✓ Delivery of library materials to homebound patrons	1/10	0.00%	0
✓ Curbside Book-drop	1/10	50.00%	1
✓ Tactile surfaces	1/10	100.00%	2
✓ Easy-to-read signage	1/10	100.00%	2

SNHPC Age-Friendly Library Assessment

✓ Braille signage	1/10	0.00%	0
✓ Accessible bathrooms with support bars	1/10	100.00%	2
Total Respondents: 2			

Q4 Which of the following amenities does the library provide? (Please check all that apply)

Answered: 2 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 7.5/13.0 (58%)	Standard Deviation 0.71	Difficulty 2/4
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ANSWER CHOICES

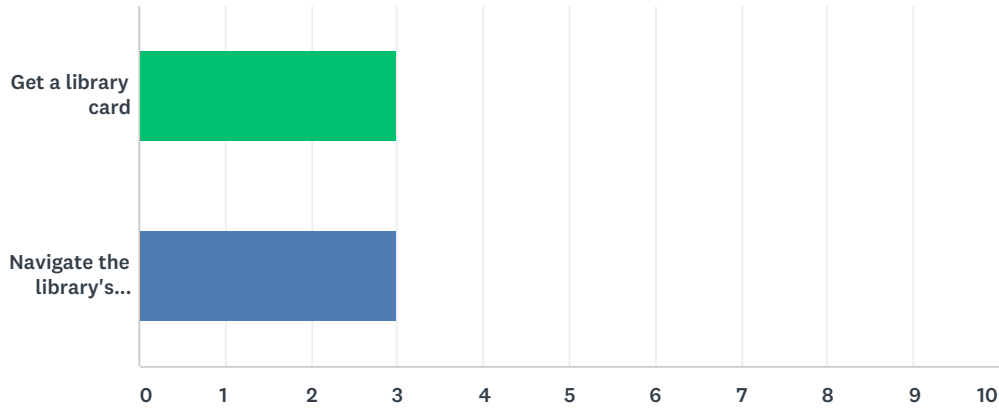
ANSWER CHOICES	SCORE	RESPONSES	
✓ Bicycle storage	1/13	50.00%	1
✓ Outdoor Benches/places to sit	1/13	100.00%	2
✓ Indoor benches/places to sit	1/13	100.00%	2

SNHPC Age-Friendly Library Assessment

✓ Table/book holder in bathroom	1/13	100.00%	2
✓ Bag hook in bathroom	1/13	0.00%	0
✓ Complimentary food or beverages	1/13	0.00%	0
✓ Suggestion box	1/13	0.00%	0
✓ Diaper changing table in men's/women's rooms	1/13	50.00%	1
✓ Computers	1/13	100.00%	2
✓ Computers with vision enhancement	1/13	50.00%	1
✓ AED defibrillator	1/13	50.00%	1
✓ Chairs with arms	1/13	50.00%	1
✓ Large print book section	1/13	100.00%	2
Total Respondents: 2			

Q5 Please rate how easy it is to:

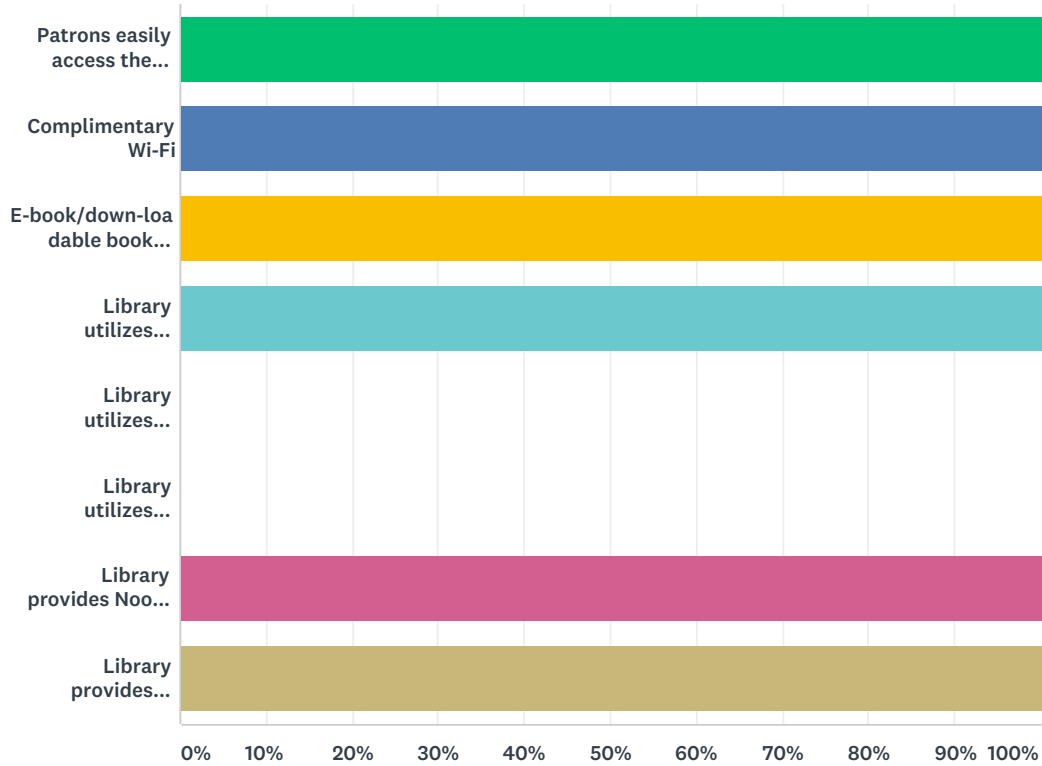
Answered: 2 Skipped: 0



	VERY EASY	SOMEWHAT EASY	NOT EASY	TOTAL	WEIGHTED AVERAGE
Get a library card	100.00% 2	0.00% 0	0.00% 0	2	3.00
Navigate the library's website (ease of use)	100.00% 2	0.00% 0	0.00% 0	2	3.00

Q6 Regarding technological systems/ devices, check all that apply:

Answered: 2 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 6.0/8.0 (75%)	Standard Deviation 0.00	Difficulty 4/4
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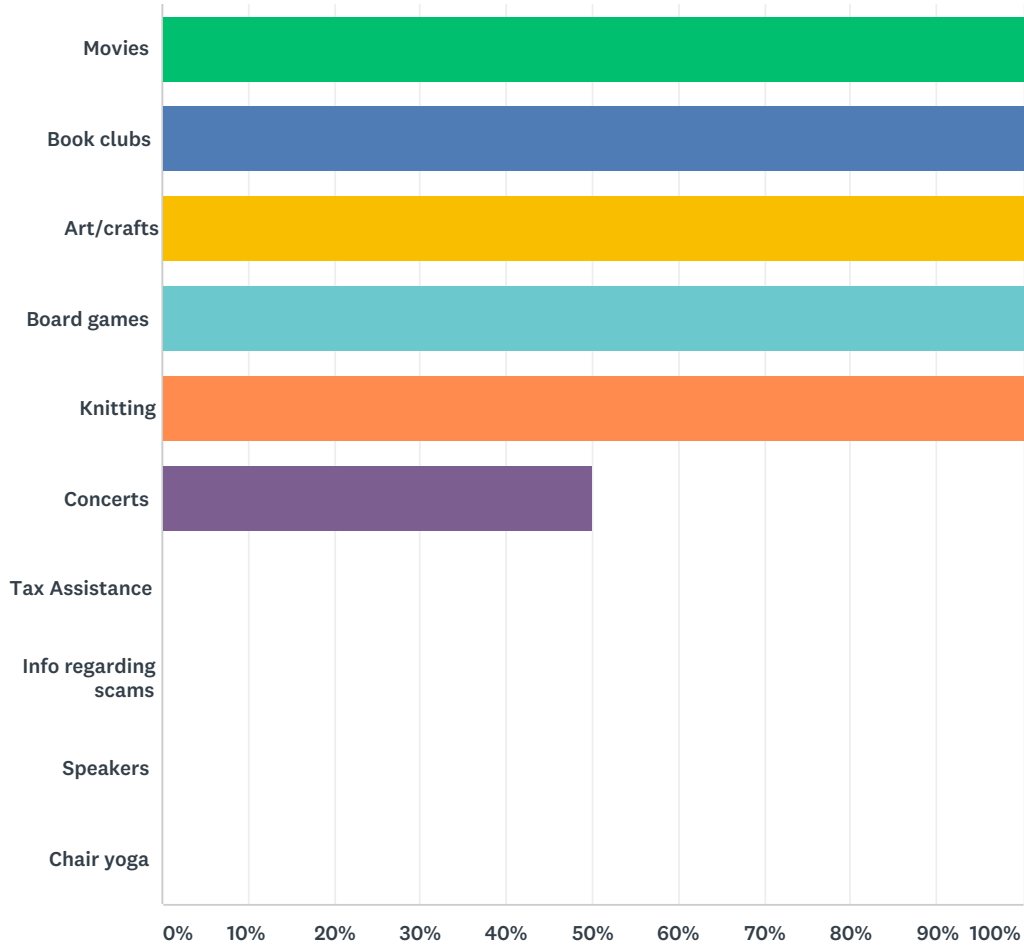
ANSWER CHOICES

ANSWER CHOICES	SCORE	RESPONSES
✓ Patrons easily access the library website via smart phone.	1/8	100.00% 2
✓ Complimentary Wi-Fi	1/8	100.00% 2
✓ E-book/down-loadable book selection	1/8	100.00% 2
✓ Library utilizes Facebook	1/8	100.00% 2
✓ Library utilizes Twitter	1/8	0.00% 0
✓ Library utilizes Instagram	1/8	0.00% 0
✓ Library provides Nook, Kindle or other similar tablet style book system	1/8	100.00% 2
✓ Library provides technical assistance for patrons	1/8	100.00% 2

Total Respondents: 2

Q7 What programs does your library offer that might attract seniors?

Answered: 2 Skipped: 0



QUIZ STATISTICS

Percent Correct 0%	Average Score 5.5/10.0 (55%)	Standard Deviation 0.71	Difficulty 1/4
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ANSWER CHOICES	SCORE	RESPONSES	
✓ Movies	1/10	100.00%	2
✓ Book clubs	1/10	100.00%	2
✓ Art/crafts	1/10	100.00%	2
✓ Board games	1/10	100.00%	2
✓ Knitting	1/10	100.00%	2
✓ Concerts	1/10	50.00%	1
✓ Tax Assistance	1/10	0.00%	0
✓ Info regarding scams	1/10	0.00%	0
✓ Speakers	1/10	0.00%	0

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✓ Chair yoga	1/10	0.00%	0
Total Respondents: 2			
#	OTHER (PLEASE SPECIFY)	DATE	
1	Dinner club, telescope, weekly newsletter, foreign film forum, ukulele lessons, dance	5/15/2017 10:18 AM	

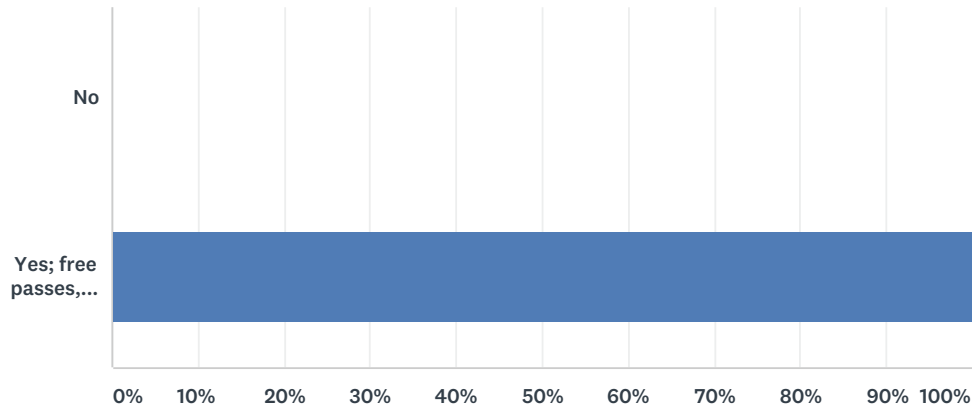
Q8 Please list any programs your community offers that might attract millennials.

Answered: 2 Skipped: 0

#	RESPONSES	DATE
1	we wish we knew	10/19/2017 1:42 PM
2	Many intergenerational activities; active children & youth programming	5/15/2017 10:18 AM

Q9 Does the library promote local, regional, state programs or activities and if so how?

Answered: 2 Skipped: 0

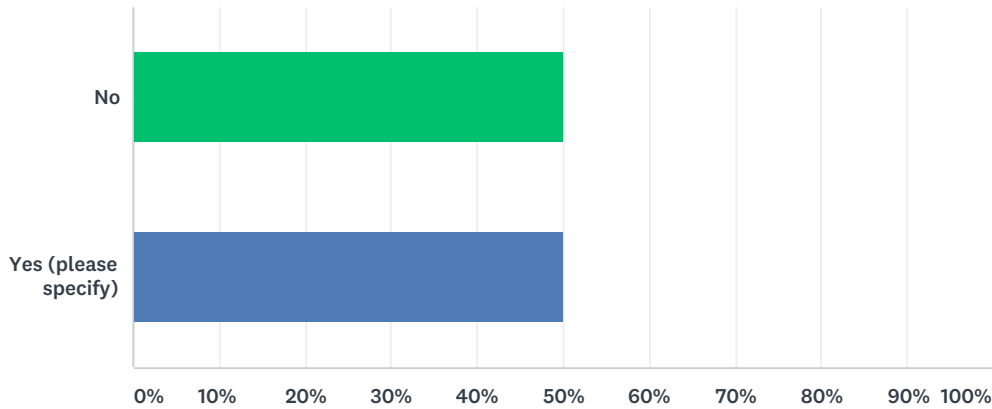


ANSWER CHOICES	RESPONSES
No	0.00% 0
Yes; free passes, brochures, links to web sites, partnering with other agencies,	100.00% 2
TOTAL	2

#	OTHER (PLEASE SPECIFY)	DATE
1	Mango language; community meeting space	5/15/2017 10:18 AM

Q10 Did you notice any safety concerns, such as chairs with wheels or other issues?

Answered: 2 Skipped: 0



ANSWER CHOICES	RESPONSES
No	50.00% 1
Yes (please specify)	50.00% 1
TOTAL	2

#	YES (PLEASE SPECIFY)	DATE
1	Oversized books reduce already narrow aisles. Difficult to get out of lovely chairs in front of fireplace	5/15/2017 10:18 AM

Q11 What other items are on loan at the library other than books, movies, CD's, nooks, magazines or other reading material?

Answered: 2 Skipped: 0

#	RESPONSES	DATE
1	telescope, metal detector	10/19/2017 1:42 PM
2	Telescope, museum passes, noise cancelling headsets for in library use	5/15/2017 10:18 AM

Q12 Do you have any recommendations for the library?

Answered: 2 Skipped: 0

#	RESPONSES	DATE
1	this library is less than 10 yrs old. New construction and design open concepts and windows 6 yrs old	10/19/2017 1:42 PM
2	Website calendar needs to link to program descriptions ex Ukester. Personable & helpful staff.	5/15/2017 10:18 AM